

NX 7.5 Student Edition - Annual License (Electronic Software Delivery) Q & A

I hope this below information will help demystify your JourneyED ordering experience.

<http://www.journeyed.com/item/Siemens/NX%20/100965802>

<http://www.deanza.edu/cdi/nx.html>

After you order it you will receive an email from JourneyED with this info:

- > Siemens: NX 7.5 Student Edition - Annual License (Electronic Software Delivery) (Windows)
- > Product ID # 1307799 Qty: 1 Price: \$134.95

After you send in valid Proof of Academic Status you will receive an email from JourneyED with this info:

- > Please let us know as soon as possible if you see any errors with this order by calling us at 1-800-874-9001 or emailing
- > us at CustServ@JourneyEd.com.
- >
- > Customers who ordered only products that advertise 'No Eligibility > Required' can disregard this email.
- >
- > If you are already a JourneyEd customer with information on file, simply reply to this email and change the subject of
- > the message to "On File". We will verify that your ID is current and complete your order processing. If there are any
- > problems, we will contact you immediately.
- >
- > If you are a new customer, verification of eligibility should be
- > scanned and emailed to id@journeyed.com or faxed to 1-888-486-2341.
- > Please reference your order (#148****) when submitting information.*
- >
- > If you have any questions or comments please call us at 1-800-874-9001 or e-mail CustServ@JourneyEd.com.

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After you send in valid Proof of Academic Status you will then receive an email from JourneyED with this info: (This can take a few days...)

From: JourneyEd id@journeyed.com

We are unable to process your order #148**** at this time due to the following academic eligibility issue(s):

** Please supply the "Host/Server" id from the computer that the license will be installed on. Once we receive this we will be able to send out your order.

Finding your Host ID – If you have TCP/IP installed, run ipconfig/all from a Command Prompt window. Click Start, then Run, then type cmd in the text box.

Type in ipconfig/all in the Command Prompt Window. The 12 –digit Physical Address for your Ethernet Local Area Connection is the same as the host ID.

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How do I find my host ID?

- <http://infocenter.arm.com/help/index.jsp?topic=/com.arm.doc.fags/ka3651.html>
- <http://www.wikihow.com/Find-the-MAC-Address-of-Your-Computer>
- <http://windows7themes.net/how-to-find-mac-address-in-windows-7.html>

Answers to most academic eligibility related questions can be found here: <https://www.journeyed.com/eligibility/>

After all the details are sorted out through JourneyED you will receive an email from Siemens with details about licensing and how to download your software. Your new license will be attached. Make sure to check your spam filters.

Do not try to download this software on a wireless connection!

From: ****@siemens.com

Subject: Siemens LF: Sold-To ***** : Contact "Your name"

>Siemens License File for Sold-To/Install **** WebKey Access Code: *****

>

>The attached file licenses the following product lines associated with the designated Sold-To/Install.

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>This license file has been generated and automatically emailed to you as the result of a new order.

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>This is a Student Edition License file for the NX product from Siemens

>PLM Software. This product is available through download from the

>support (GTAC) website at http://www.siemens.com/*****. The tools

>available at http://www.siemens.com/**** with this license are

>the creation of a WebKey Account and the ability to download the software.

>

>Your WebKey account is your personal, single point of authentication

>that allows you to login and access your download services. If you do

>not have a WebKey Account, select the WebKey Icon (from

>http://www.siemens.com/*****) to initiate an account request.

>You will need to provide your Sold-To/Install ID and the WebKey Access

>Code (located at the top of your License File) to create your WebKey account.

>

>Once you have your WebKey Account, you can select the Download & Upload

>icon to download your software. The WebKey and The Download/Upload

>icons are the only support areas to which you will be granted access.

>Telephone support will not be provided with the purchase of a Student Edition License.

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Proof of Academic Status:

You will need to provide proof of your academic status. No order will be shipped until a valid academic ID is received. You can place your order at any time. We will place your order on "hold" until we receive your valid academic ID. Upon receipt of your academic ID, we will ship out your order.

Acceptable Forms of Academic Proof:

You will need **one** of the following documents:

College Students/Parents

- Instant Online Verification
- Current Student ID
- Course Schedule
- Registration Receipt for this semester
- Letter of Enrollment on school letterhead

School Districts, Colleges, Universities

- Your Purchase Order

How to Send Your Eligibility Proof:

- FAX: to 1-888-486-2341
- EMAIL: Send to id@journeyed.com (Attach proof to email. Attachment must be 300KB's or smaller. Larger sized emails will not be accepted.)
- MAIL: Journey, 2101 E. Saint Elmo Rd., Suite 360, Austin, TX 78744

If you already have an order placed you can upload your verification [here](#)

Eligibility Verification Upload - https://www.journeyed.com/my_account/upload_verification

Acceptable Forms of Eligibility Proof:

- Dated Student ID Card
- Dated Faculty ID Card
- Dated, current class schedule
- Letter from school on school letterhead
- Recent faculty/staff payment stub

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[NX 7.5 & CAST Student Edition FAQ : http://www.deanza.edu/cdi/pdf/NX_and_CAST_Student_Edition_FAQ-2011.pdf](http://www.deanza.edu/cdi/pdf/NX_and_CAST_Student_Edition_FAQ-2011.pdf)

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System Requirements:

Windows:

- Operating System: Microsoft Windows XP, Vista or Windows 7 Memory: 2GB
- Language: English, Russian, Chinese, Japanese, Spanish, French and German are included
- Size: 2.46GB for the application, 1.1GB for the Documentation and training

This software allows 1 install and the customer must supply the computer host ID upon purchase.

NOTES:

- No software transfers between computers are allowed. If the student changes computers they must purchase a new license.
- Student Edition licenses are not eligible to receive technical telephone support (GTAC)

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- <http://windows7themes.net/how-to-find-mac-address-in-windows-7.html>