Student Services Annual Program Review Update

I. General Information

Date: 11/1/10
Program/Department: Educational Diagnostic Center (EDC)
Authors of Report: Debbie Centanni

II. Status Since Previous Program Review

What significant changes have occurred since the last complete program review? Were those changes based on SSLO assessments? How have these changes affected your program? You may also address how these changes affect the following: resource allocation requests, strategic initiatives, "main areas for improvement", mission statements, or physical/organizational restructuring.

Change: Student Success

Effect: As the student success rate increases, demand for services, advisement, and accommodations also increases while staffing and department services remain constant. Also reduction in budget negatively affects availability of student resources which may result in reduced quantity of advisement hours and availability of resources.

Change:

Effect:

Change:

Effect:

Change:

Effect:

III. SSLO Information

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<th>Program/Department:</th>
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How many SSLOs have been written? 3
How many were assessed in 2009-10? 0
How many are committed to be assessed in 2010-11? 2
How many SSLOAC* were completed in 2009-10? 0
How many SSLOAC are committed to be completed in 2010-11? 2
How many participated in writing SSLO? 14
How many participated in assessment phase in 2009-10? 7
How many will participate in assessment phase in 2010-11? 0
How many participated in Reflection & Enhancement discussions in 2009-10? 7
How many participated in Reflection & Enhancement discussions in 2010-11? 0

Faculty/Staff in Program: 14

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*SSLOAC = a complete SSLO Assessment Cycle includes writing an SSLO, assessing the SSLO, reflecting on the results /process, and planning enhancements to improve student learning/achievement.

SSLOAC Discussion and Analysis: Summarize the discussions and analyses of your program/departments' SSLOAC results.

The SSLOAC cycle, discussion, and analysis has not been completed at this time for 2 of EDC's SSLOs.

Suggestions for the SSLOAC Discussion & Analysis (above):

- Detailed data supporting some or all of the statistics collected.
- Patterns that emerge or are confirmed when SSLO data are viewed, either alone or in combination with other data (such as student success or retention rates) at the program level.
- What your goals were for any 'benchmark' percentages and whether you achieved those goals.
- Evidence of value derived from the SSLOAC process within your program.
### Student Services Annual Program Review Update

Some of the challenges your staff and faculty continue to face in attempting to hit your program goals with respect to SSLO.

If enhancements/improvements that you have just identified can be implemented within your program or division’s currently existing structures and allocated resources, then consider this update form complete and submit to Jim Haynes (haynesjim@deanza.edu). If ADDITIONAL resources are needed through the Student Services Planning and Budgeting process, then complete Section IV. (below).

#### IV. Resource Requests: (Use this section ONLY if you have a NEW resource request)

Program/Department: 

Please submit your top three (or less) choices below in ranked order:

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<th>Item Name:</th>
<th>Cost estimate</th>
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**What SSLO Assessment findings, if any, support and guide the resource request?**

**How will the resource allocation specifically enhance your program's services, activities, processes, etc. to improve student learning and achievement?**

**How will the resource enhance your program with respect to the College mission or Strategic initiatives and/or your program's goals for improvement as stated in your last program review?**
| Other information that may be important to support your request? |   |