

**DE ANZA COLLEGE**  
**Student Learning Outcomes (SLOs) Assessment Report**  
**Mapping Program Level Outcomes to Institutional Core Competencies**

**Program/Certificate/Degree Name:**  
 Health Technologies/Business Office Clerk Certificate of Achievement

**Date:**  
 16-Apr-11

**Division (if applicable):**  
 BHES

**Program Contact Person:**  
 Pat Hassel

**Phone:**  
 408-864-8789

See instructions for ICCs reference numbers "Expanded ICCs" tab below. Every program will need an individual sheet. Attach additional pages as necessary.

Name as DEPT\_PLO\_ProgramName.xls

Submit as e-mail attachment to outcomes@deanza.edu

ICC Number #'s	Program Level Outcomes	Means of Assessment and Criteria for Success	Summary of Data Collected	Use of Results	Timeline for Program Modification
1, 2, 3, 5	Upon completion of the Certificate of Achievement in Business Office Clerk, the student will be eligible to be employed in this Allied Health Career at a medical facility.	Survey to be issued to graduates Winter 2012	Will be collected in Winter 2012	Modify curriculum	Fall 2012

ICC 1: Communication and expression  
 ICC 2: Information literacy

ICC 3: Physical/mental wellness and personal responsibility  
 ICC 4: Global, cultural, social and environmental awareness

ICC 4 Critical thinking

**DE ANZA COLLEGE**  
**Student Learning Outcomes (SLOs) Assessment Report**  
**Mapping Program Level Outcomes to Institutional Core Competencies**

**Program/Certificate/Degree Name:**

Health Technologies/Insurance and Coding Certificate of Achievement

**Date:**

16-Apr-11

**Division (if applicable):**

BHES

**Program Contact Person:**

Pat Hassel

**Phone:**

408-864-8789

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ICC Number #'s	Program Level Outcomes	Means of Assessment and Criteria for Success	Summary of Data Collected	Use of Results	Timeline for Program Modification
1, 2,3, 5	Upon completion of the Certificate of Achievement in Insurance and coding, the student will be eligible to be employed in this Allied Health Career and pass the National Certified Coding Associate Examination.	Survey to be issued to graduates Winter 2012	Will be collected in Winter 2012	Modify curriculum	Fall 2012

ICC 1: Communication and expression  
 ICC 2: Information literacy

ICC 3: Physical/mental wellness and personal responsibility  
 ICC 4: Global, cultural, social and environmental awareness

ICC 4 Critical thinking

**DE ANZA COLLEGE**  
**Student Learning Outcomes (SLOs) Assessment Report**  
**Mapping Program Level Outcomes to Institutional Core Competencies**

**Program/Certificate/Degree Name:**

Health Technologies/Lab Assisting Certificate of Achievement

**Date:**

16-Apr-11

**Division (if applicable):**

BHES

**Program Contact Person:**

Pat Hassel

**Phone:**

408-864-8789

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ICC Number #'s	Program Level Outcomes	Means of Assessment and Criteria for Success	Summary of Data Collected	Use of Results	Timeline for Program Modification
1, 2, 3, 5	Upon completion of the Certificate of Achievement in Lab Assisting, the student will be eligible to be employed in this Allied Health Career and pass the National Phlebotomy and EKG Certification Examinations.	Survey to be issued to graduates Winter 2012	Will be collected in Winter 2012	Modify curriculum	Fall 2012
	EKG National Certification Examinations.				

ICC 1: Communication and expression  
 ICC 2: Information literacy

ICC 3: Physical/mental wellness and personal responsibility  
 ICC 4: Global, cultural, social and environmental awareness

ICC 4 Critical thinking

**DE ANZA COLLEGE**  
**Student Learning Outcomes (SLOs) Assessment Report**  
**Mapping Program Level Outcomes to Institutional Core Competencies**

**Program/Certificate/Degree Name:**

Health Technologies/Medical File Clerk Certificate of Achievement

**Date:**

16-Apr-11

**Division (if applicable):**

BHES

**Program Contact Person:**

Pat Hassel

**Phone:**

408-864-8789

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ICC Number #'s	Program Level Outcomes	Means of Assessment and Criteria for Success	Summary of Data Collected	Use of Results	Timeline for Program Modification
1, 2, 3, 5	Upon completion of the Certificate of Achievement in Medical File Clerk, the student will be eligible to be employed in this Allied Health Career at a medical facility.	Survey to be issued to graduates Winter 2012	Will be collected in Winter 2012	Modify curriculum	Fall 2012

ICC 1: Communication and expression  
 ICC 2: Information literacy

ICC 3: Physical/mental wellness and personal responsibility  
 ICC 4: Global, cultural, social and environmental awareness

ICC 4 Critical thinking

**DE ANZA COLLEGE**  
**Student Learning Outcomes (SLOs) Assessment Report**  
**Mapping Program Level Outcomes to Institutional Core Competencies**

**Program/Certificate/Degree Name:**

Health Technologies/Medical Reception Certificate of Achievement

**Date:**

16-Apr-11

**Division (if applicable):**

BHES

**Program Contact Person:**

Pat Hassel

**Phone:**

408-864-8789

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ICC Number #'s	Program Level Outcomes	Means of Assessment and Criteria for Success	Summary of Data Collected	Use of Results	Timeline for Program Modification
1, 2, 3, 5	Upon completion of the Certificate of Achievement in Medical Reception, the student will be eligible to be employed in this Allied Health Career at a medical facility.	Survey to be issued to graduates Winter 2012	Will be collected in Winter 2012	Modify curriculum	Fall 2012

ICC 1: Communication and expression  
 ICC 2: Information literacy

ICC 3: Physical/mental wellness and personal responsibility  
 ICC 4: Global, cultural, social and environmental awareness

ICC 4 Critical thinking

**DE ANZA COLLEGE**  
**Student Learning Outcomes (SLOs) Assessment Report**  
**Mapping Program Level Outcomes to Institutional Core Competencies**

**Program/Certificate/Degree Name:**

Health Technologies/Medical Records Clerk Certificate of Achievement

**Date:**

16-Apr-11

**Division (if applicable):**

BHES

**Program Contact Person:**

Pat Hassel

**Phone:**

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ICC Number #'s	Program Level Outcomes	Means of Assessment and Criteria for Success	Summary of Data Collected	Use of Results	Timeline for Program Modification
1, 2, 3, 5	Upon completion of the Certificate of Achievement in Medical Records Clerk, the student will be eligible to be employed in this Allied Health Career at a medical facility.	Survey to be issued to graduates Winter 2012	Will be collected in Winter 2012	Modify curriculum	Fall 2012

ICC 1: Communication and expression  
 ICC 2: Information literacy

ICC 3: Physical/mental wellness and personal responsibility  
 ICC 4: Global, cultural, social and environmental awareness

ICC 4 Critical thinking

**DE ANZA COLLEGE**  
**Student Learning Outcomes (SLOs) Assessment Report**  
**Mapping Program Level Outcomes to Institutional Core Competencies**

**Program/Certificate/Degree Name:**

Health Technologies/Medical Transcription Clerk Certificate of Achievement

**Date:**

16-Apr-11

**Division (if applicable):**

BHES

**Program Contact Person:**

Pat Hassel

**Phone:**

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ICC Number #'s	Program Level Outcomes	Means of Assessment and Criteria for Success	Summary of Data Collected	Use of Results	Timeline for Program Modification
1, 2, 3, 5	Upon completion of the Certificate of Achievement in Medical Transcription, the student will be eligible to be employed in this Allied Health Career at a medical facility.	Survey to be issued to graduates Winter 2012	Will be collected in Winter 2012	Modify curriculum	Fall 2012

ICC 1: Communication and expression  
 ICC 2: Information literacy

ICC 3: Physical/mental wellness and personal responsibility  
 ICC 4: Global, cultural, social and environmental awareness

ICC 4 Critical thinking

**DE ANZA COLLEGE**  
**Student Learning Outcomes (SLOs) Assessment Report**  
**Mapping Program Level Outcomes to Institutional Core Competencies**

**Program/Certificate/Degree Name:**

Health Technologies/Phlebotomy Technician I Certificate of Achievement

**Date:**

16-Apr-11

**Division (if applicable):**

BHES

**Program Contact Person:**

Pat Hassel

**Phone:**

408-864-8789

**See instructions for ICCs reference numbers "Expanded ICCs" tab below. Every program will need an individual sheet. Attach additional pages as necessary.**

**Name as DEPT\_PLO\_ProgramName.xls**

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ICC Number #'s	Program Level Outcomes	Means of Assessment and Criteria for Success	Summary of Data Collected	Use of Results	Timeline for Program Modification
1, 2, 3, 5	Upon completion of the Certificate of Achievement in Phlebotomy Technician I, the student will be eligible to be employed in this Allied Health Career and pass the National Phlebotomy Certification Examinations.	Survey to be issued to graduates Winter 2012	Will be collected in Winter 2012	Modify curriculum	Fall 2012
	Phlebotomy Certification Examination.				

ICC 1: Communication and expression  
 ICC 2: Information literacy

ICC 3: Physical/mental wellness and personal responsibility  
 ICC 4: Global, cultural, social and environmental awareness

ICC 4 Critical thinking

**DE ANZA COLLEGE**  
**Student Learning Outcomes (SLOs) Assessment Report**  
**Mapping Program Level Outcomes to Institutional Core Competencies**

**Program/Certificate/Degree Name:**

Health Technologies/Medical Assisting Certificate of Achievement-Advanced

**Date:**

16-Apr-11

**Division (if applicable):**

BHES

**Program Contact Person:**

Pat Hassel

**Phone:**

408-864-8789

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Name as DEPT\_PLO\_ProgramName.xls

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ICC Number #'s	Program Level Outcomes	Means of Assessment and Criteria for Success	Summary of Data Collected	Use of Results	Timeline for Program Modification
1, 2, 3, 5	Upon completion of the Certificate of Achievement-Advanced in Medical Assisting, the student will be able to pass the CA State CMA Certification Examination.	Survey to be issued to graduates Winter 2012	Will be collected in Winter 2012	Modify curriculum	Fall 2012

ICC 1: Communication and expression  
 ICC 2: Information literacy

ICC 3: Physical/mental wellness and personal responsibility  
 ICC 4: Global, cultural, social and environmental awareness

ICC 4 Critical thinking

**DE ANZA COLLEGE**  
**Student Learning Outcomes (SLOs) Assessment Report**  
**Mapping Program Level Outcomes to Institutional Core Competencies**

**Program/Certificate/Degree Name:**

Health Technologies/Medical Assisting A. A. degree

**Date:**

16-Apr-11

**Division (if applicable):**

BHES

**Program Contact Person:**

Pat Hassel

**Phone:**

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Name as DEPT\_PLO\_ProgramName.xls

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ICC Number #'s	Program Level Outcomes	Means of Assessment and Criteria for Success	Summary of Data Collected	Use of Results	Timeline for Program Modification
1, 2,3, 5	Upon completion of the A.A. Degree in Medical Assisting, the student will be able to pass the CA State CMA Certification Examination.	Survey to be issued to graduates Winter 2012	Will be collected in Winter 2012	Modify curriculum	Fall 2012

ICC 1: Communication and expression  
 ICC 2: Information literacy

ICC 3: Physical/mental wellness and personal responsibility  
 ICC 4: Global, cultural, social and environmental awareness

ICC 4 Critical thinking

**DE ANZA COLLEGE**  
**Student Learning Outcomes (SLOs) Assessment Report**  
**Mapping Program Level Outcomes to Institutional Core Competencies**

**Program/Certificate/Degree Name:**  
 Health Technologies/Medical Secretary Certificate of Achievement-Advanced

**Date:**  
 16-Apr-11

**Division (if applicable):**  
 BHES

**Program Contact Person:**  
 Pat Hassel

**Phone:**  
 408-864-8789

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ICC Number #'s	Program Level Outcomes	Means of Assessment and Criteria for Success	Summary of Data Collected	Use of Results	Timeline for Program Modification
1, 2, 3, 5	Upon completion of the Certificate of Achievement-Advanced in Medical Secretary, the student will be eligible to be employed in this Allied Health career.	Survey to be issued to graduates Winter 2012	Will be collected in Winter 2012	Modify curriculum	Fall 2012

ICC 1: Communication and expression  
 ICC 2: Information literacy

ICC 3: Physical/mental wellness and personal responsibility  
 ICC 4: Global, cultural, social and environmental awareness

ICC 4 Critical thinking