

February 8, 2016

TO: Naoko Harada, Child Development Center Director

FROM: Mallory Newell, De Anza College Institutional Research
Elias Kamal, Student Assistant

SUBJECT: Child Development Parent Survey Results, Fall 2015

Parents of children enrolled at the De Anza College Child Development Center were sent a survey in Fall 2015. A total of 27 responded to the survey.

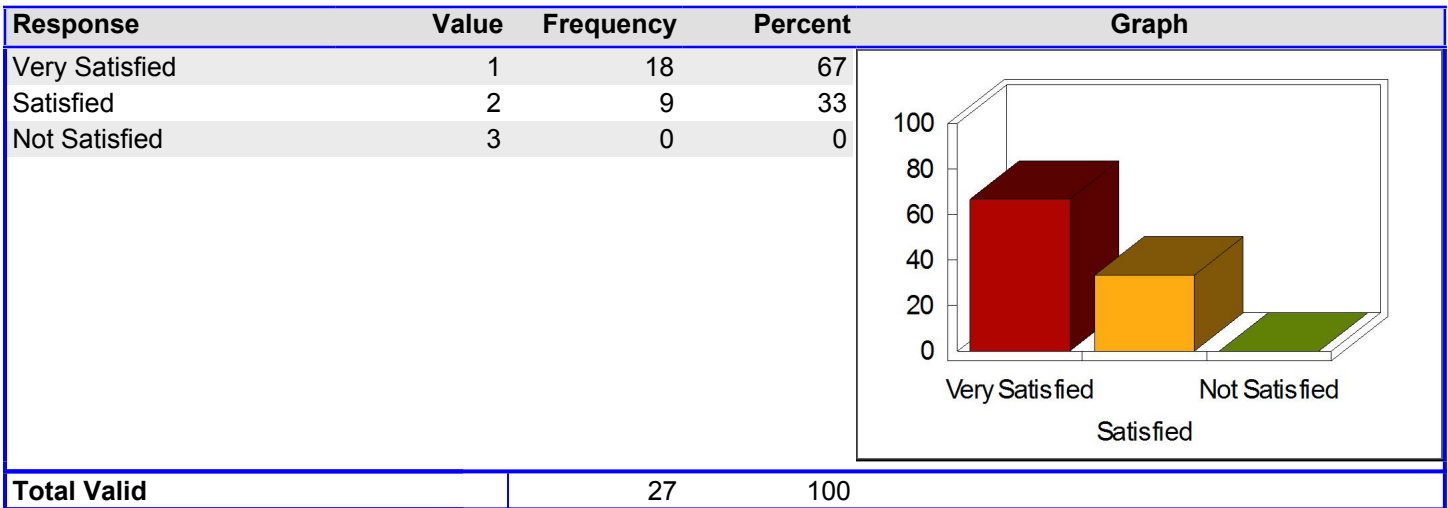
Important highlights include:

- 67% of parents were very satisfied with the overall quality of the program.
- Although over 85% - 96% of parents responded “Yes” to receiving adequate information from the program (about how children develop at different ages, how their child is growing and developing, how the child is doing in the program, about the schedule of daily activities, and what they can do to help their child learn and develop, and about parenting skills), 56% responded “No” to receiving information from the program about how to find other services in the community (e.g., employment and training opportunities, parenting classes, health care).
- In regards to jobs, 33% of parents claim their child’s enrollment in the program has made it easier for them to keep a job and 11% claim it has been easier for them to accept a better job.
- 100% of parents were either “Very Satisfied” or “Satisfied” with the daily activities and environment of their child’s program

Child Development Survey

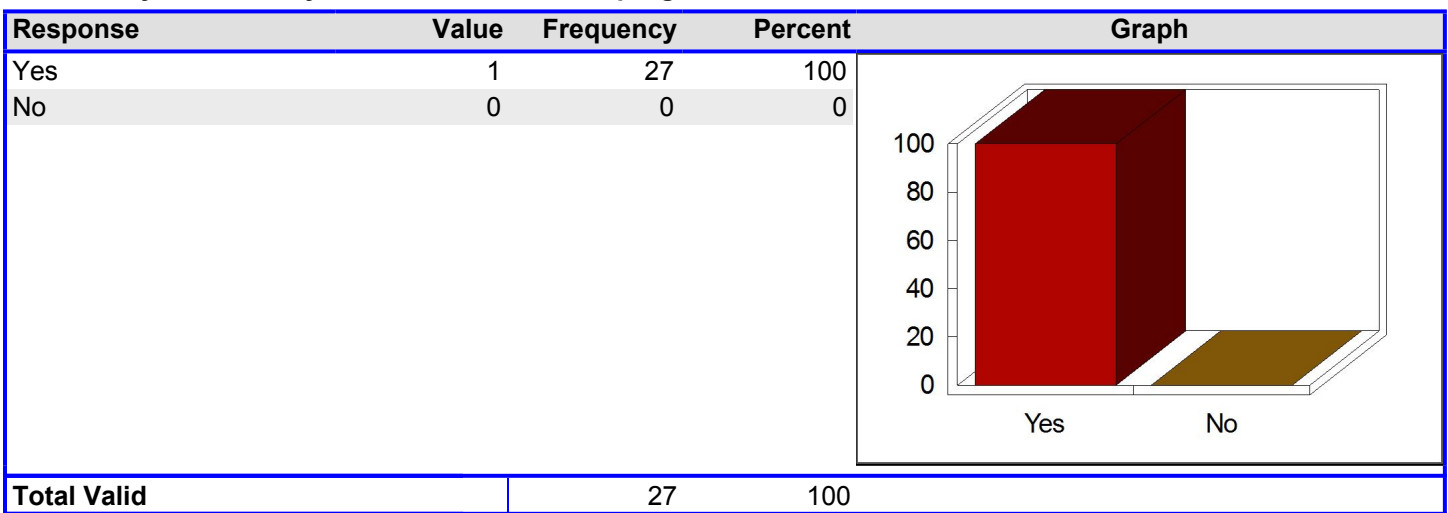
1. How satisfied are you with the overall quality of this program?

Mean: 1



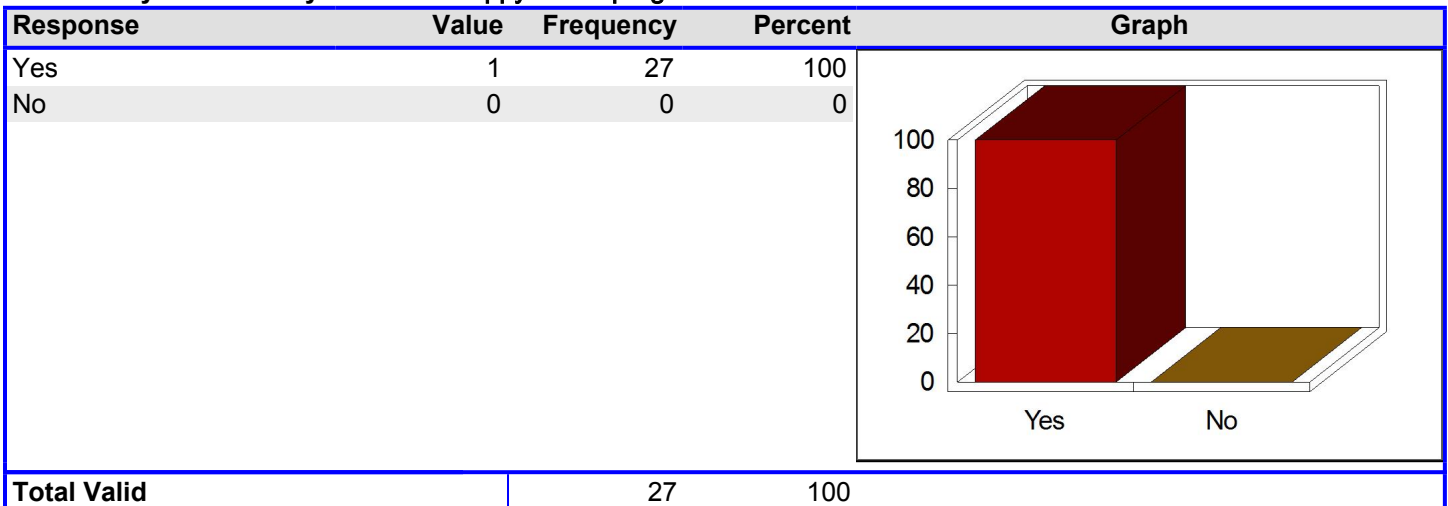
2A. Do you feel that your child is safe in this program?

Mean: 1



2B. Do you feel that your child is happy in this program?

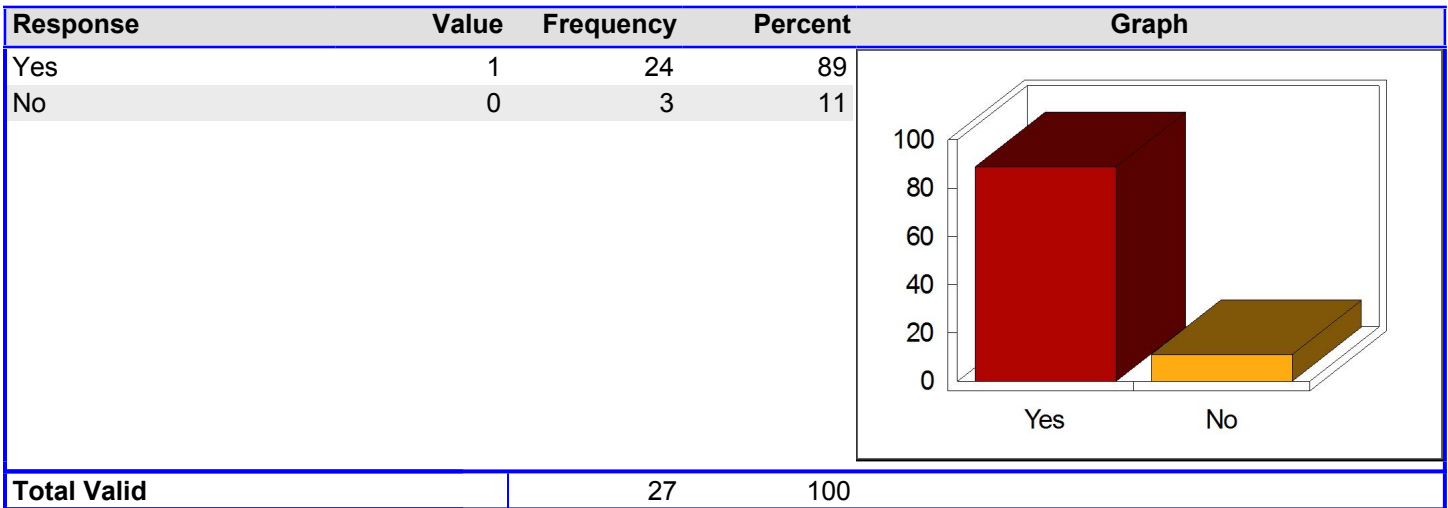
Mean: 1



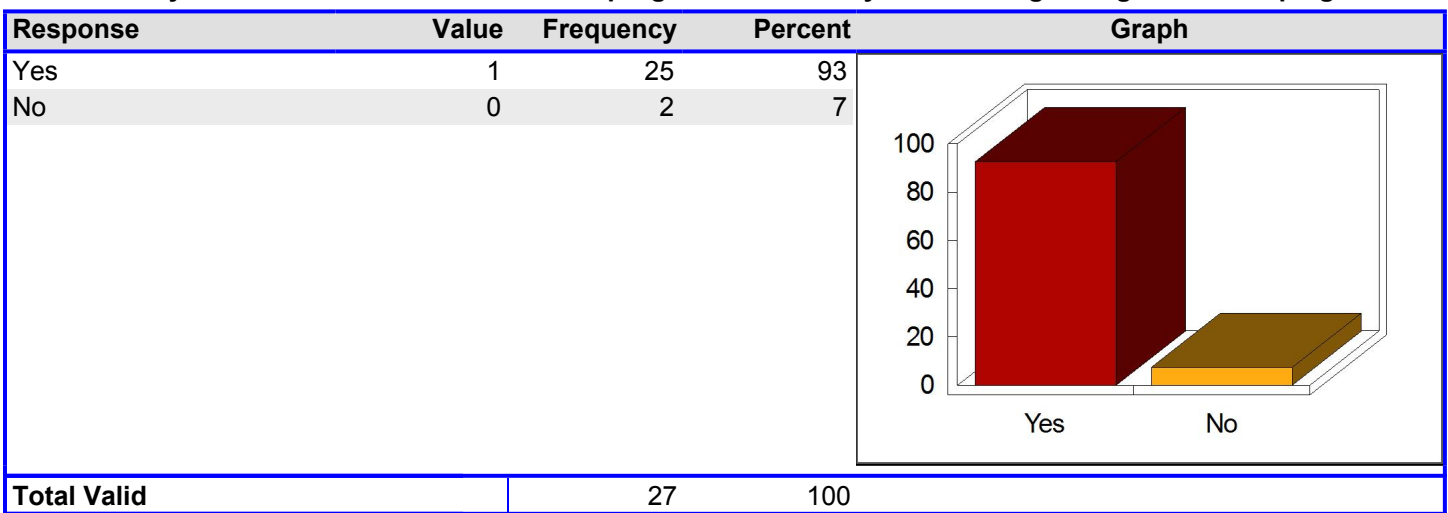
Child Development Survey

3A. Have you received information from the program about how children develop at different ages (e.g., walk, talk, etc.)?

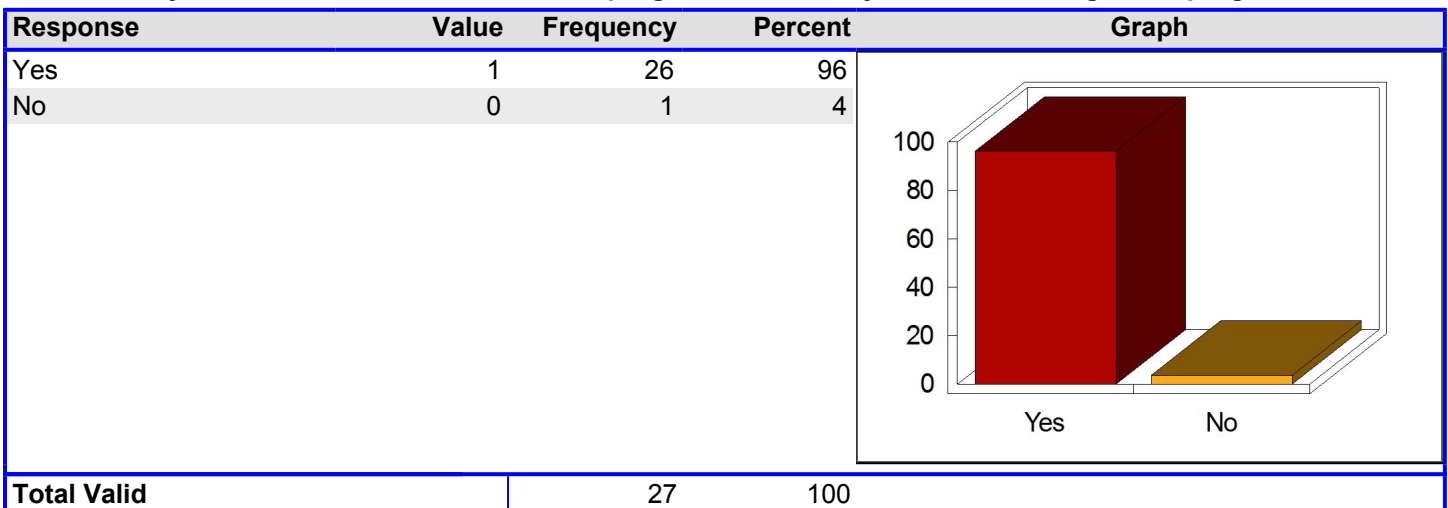
Mean: 1



3B. Have you received information from the program about how your child is growing and developing? Mean: 1



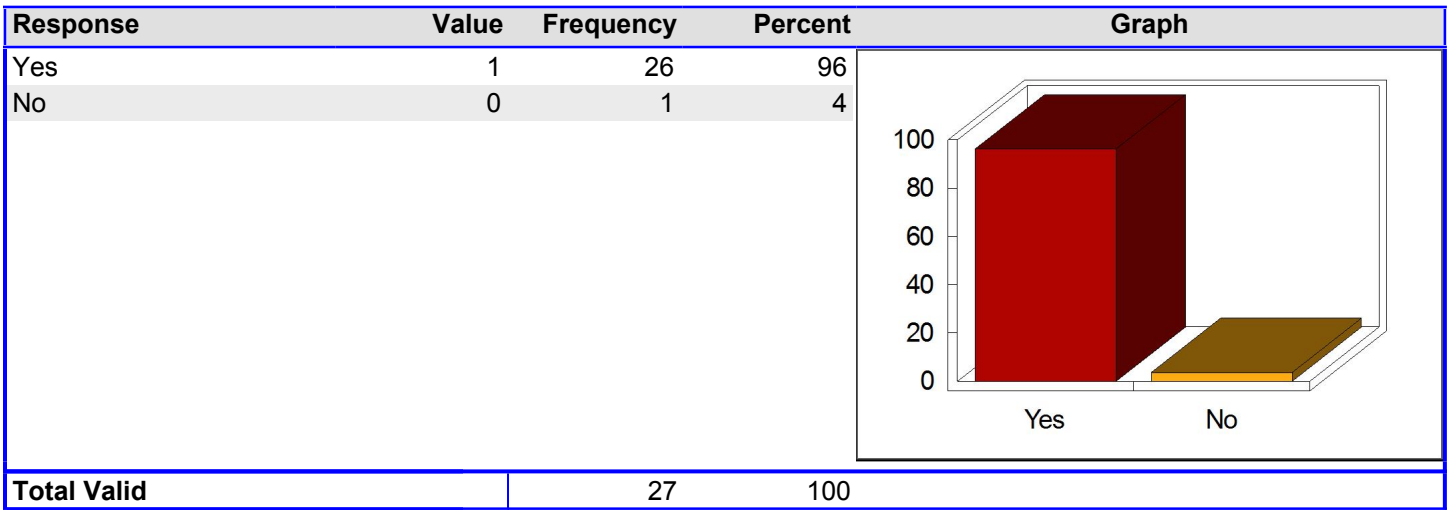
3C. Have you received information from the program about how your child is doing in the program? Mean: 1



Child Development Survey

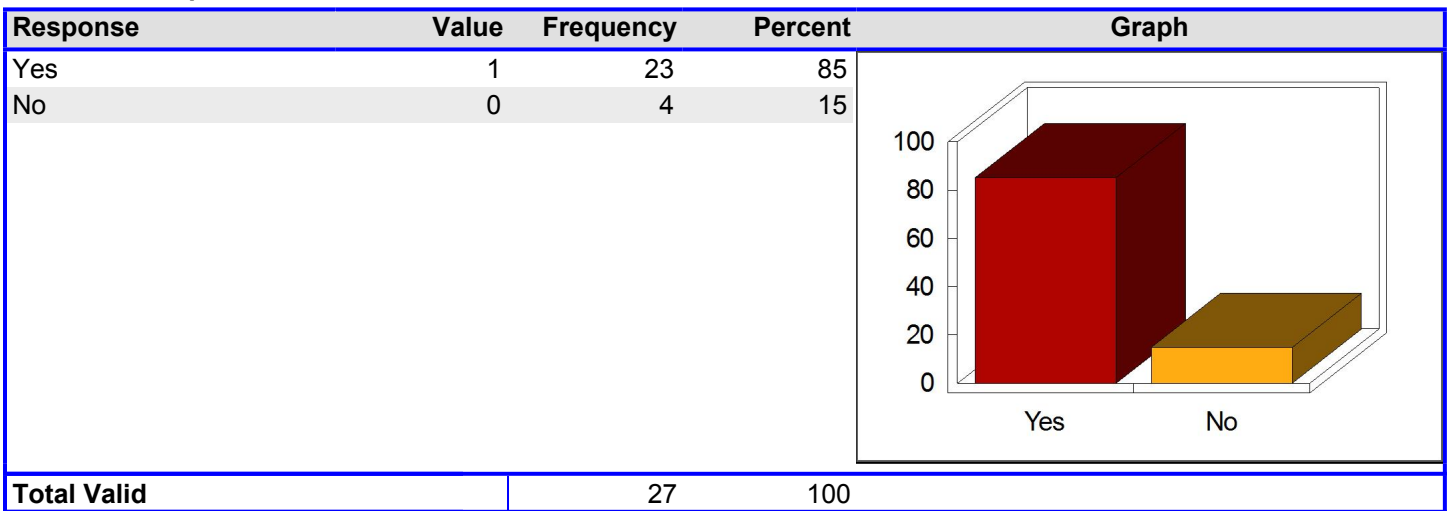
3D. Have you received information from the program about the schedule of daily activities?

Mean: 1



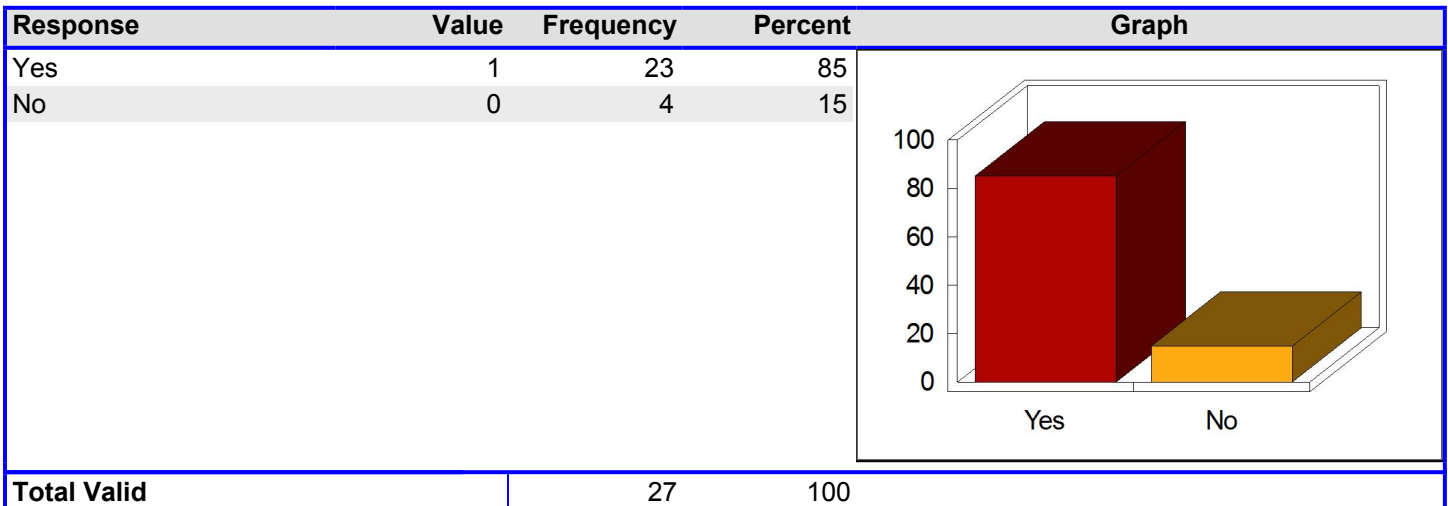
3E. Have you received information from the program about what you can do to help your child learn and develop?

Mean: 1



3F. Have you received information from the program about parenting skills?

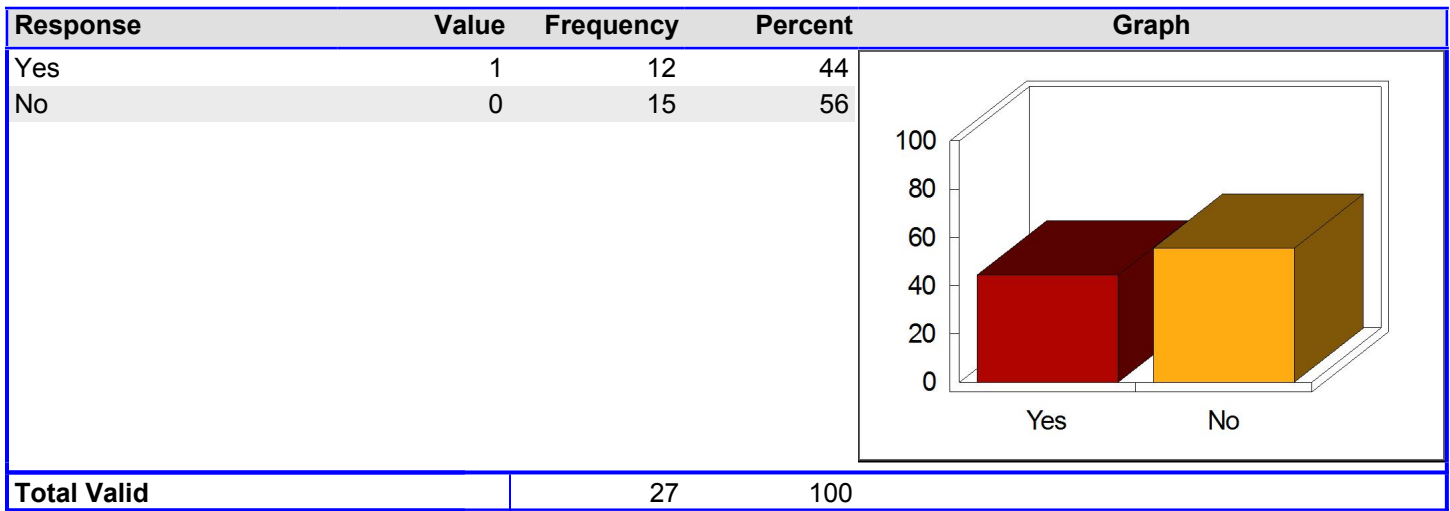
Mean: 1



Child Development Survey

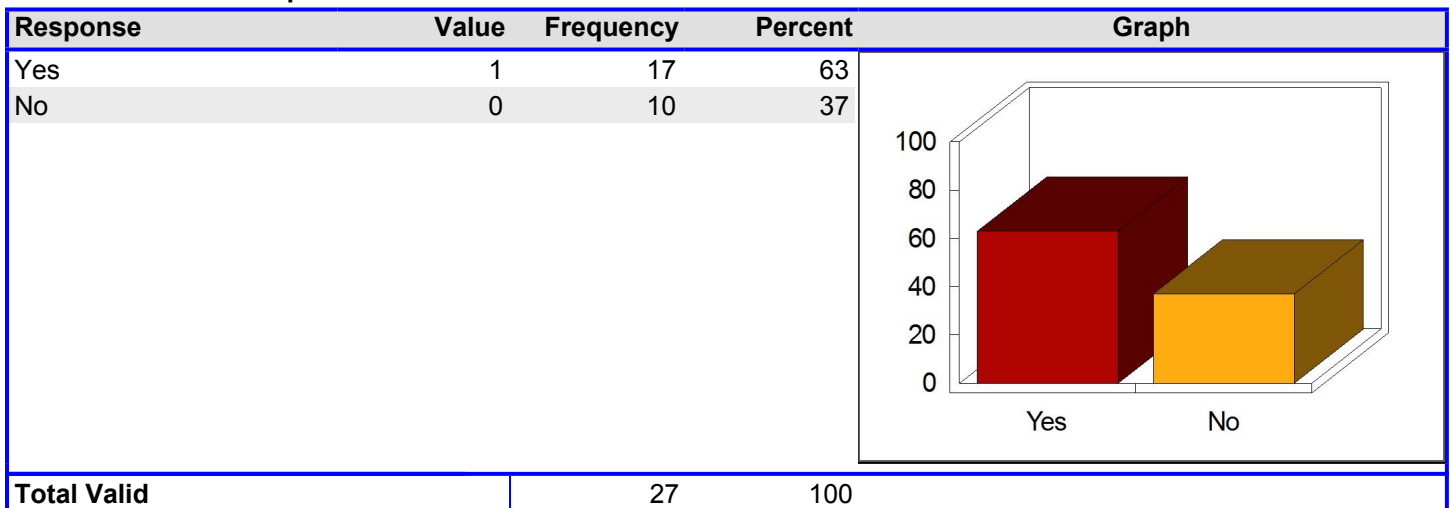
3G. Have you received information from the program about how to find other services in the community (e.g., employment and training opportunities, parenting classes, health care)?

Mean: 0



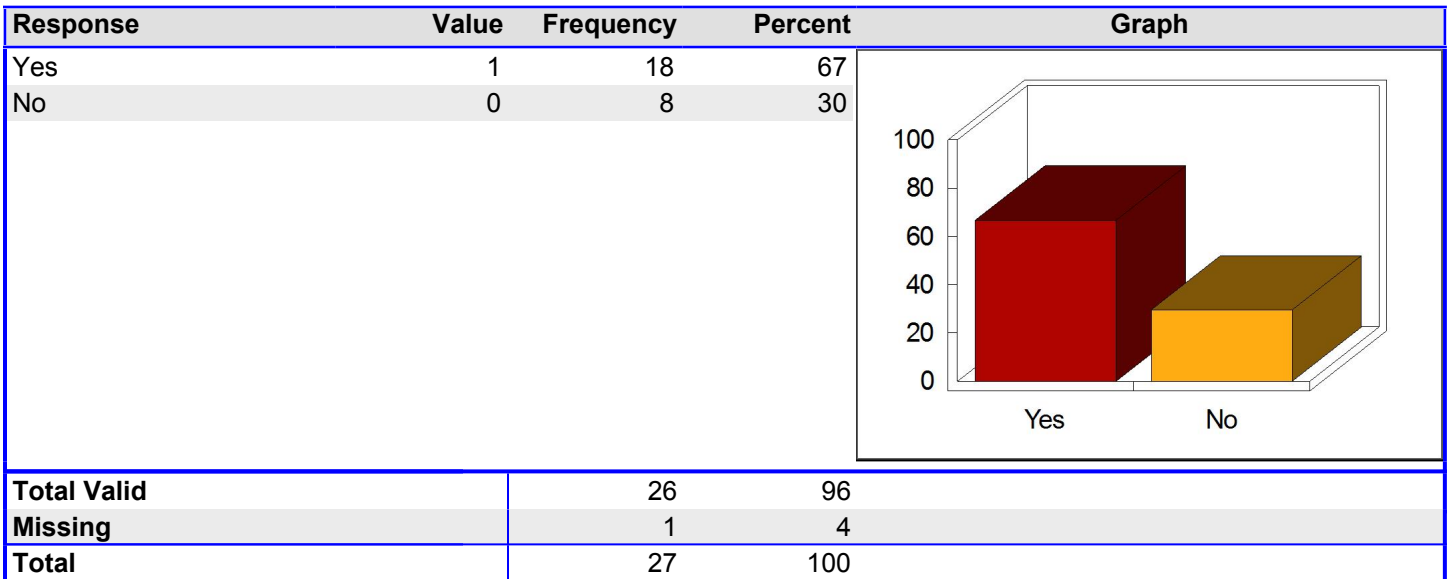
3H. Have you received information from the program about where to report health or safety concerns and complaints?

Mean: 1

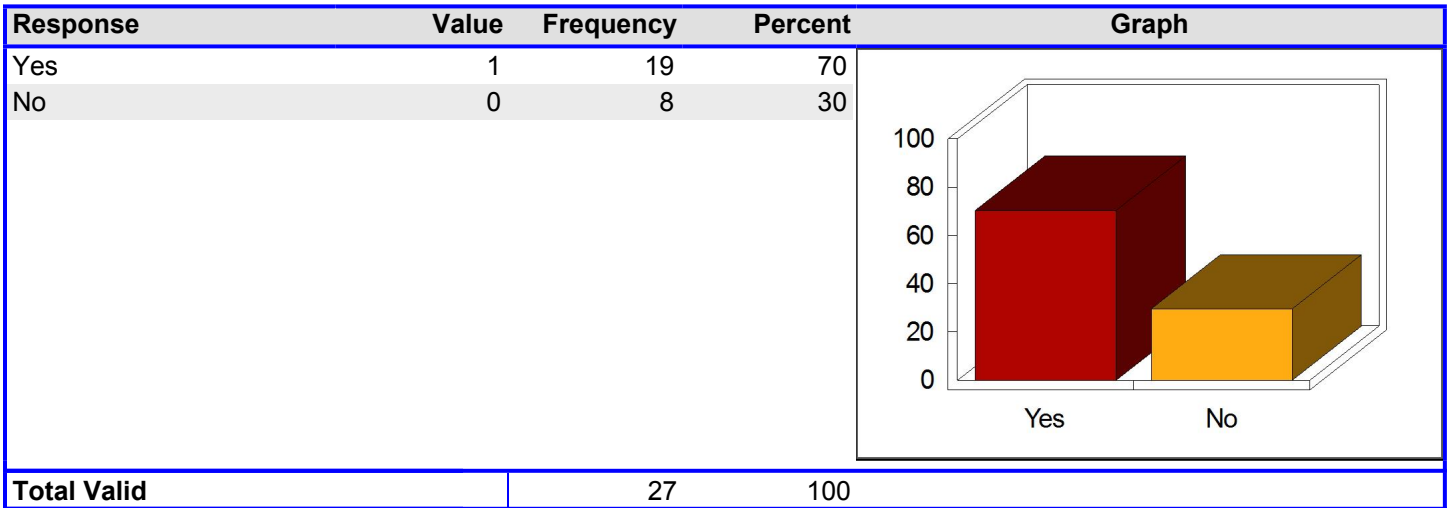


Child Development Survey

3I. Have you received information from the program about experience and training of program staff? Mean: 1



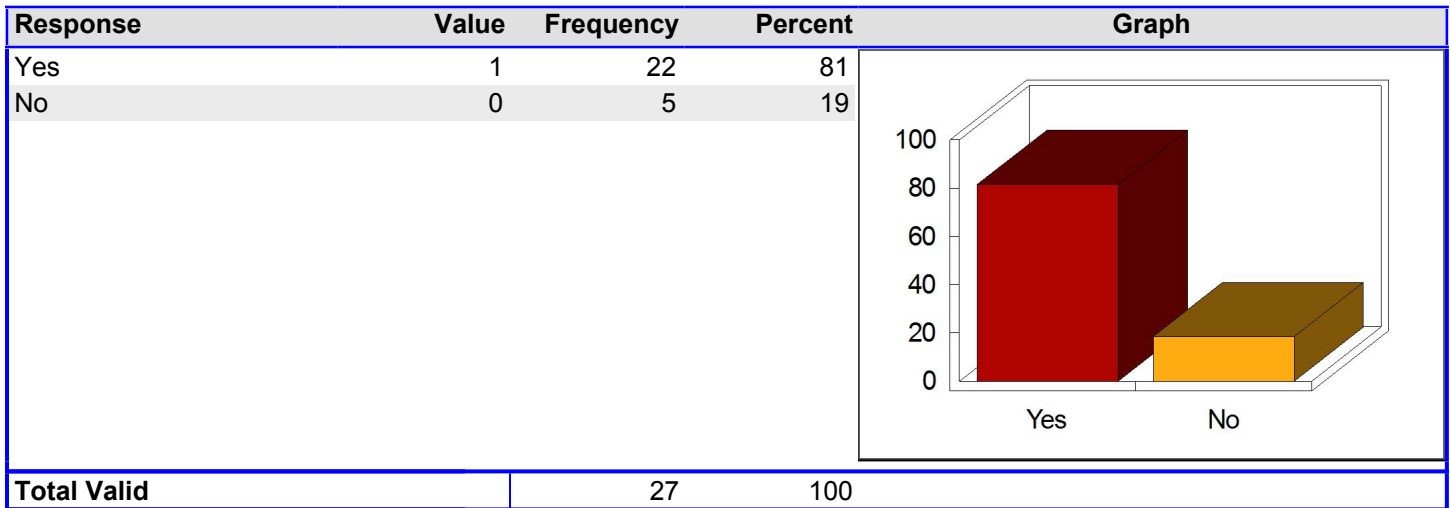
3J. Have you received information from the program about discipline procedures? Mean: 1



Child Development Survey

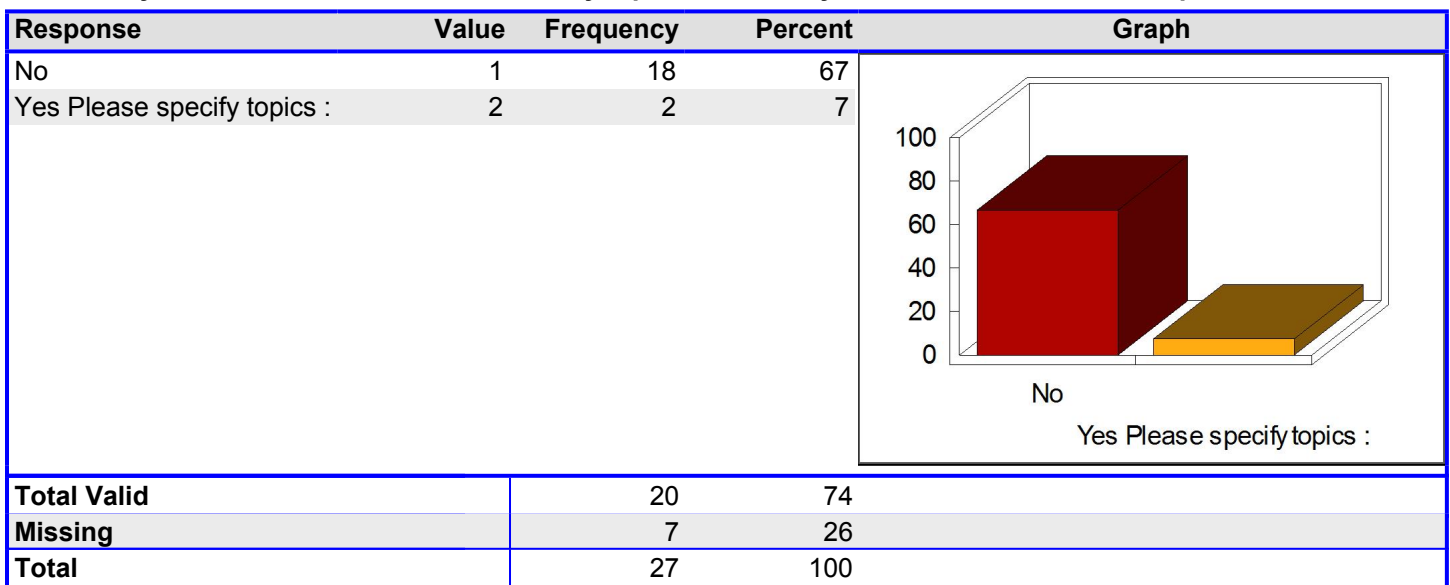
3K. Have you received information from the program about how you can get involved with your child's program?

Mean: 1



4. Would you like more information about any topics related to your child's care and development?

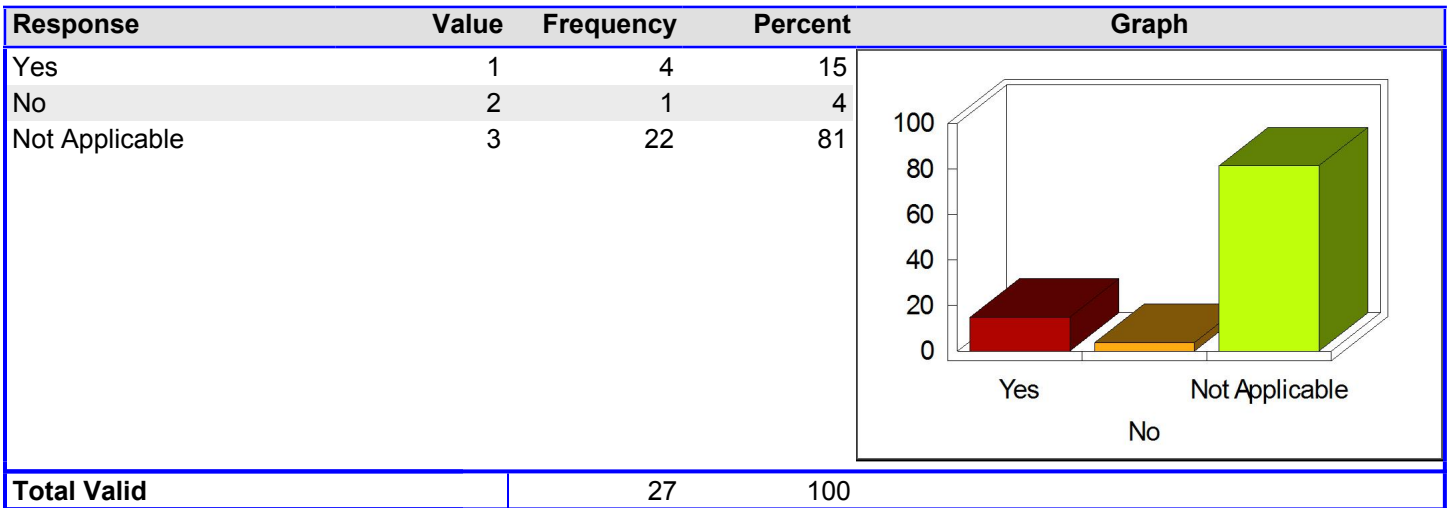
Mean: 1



Child Development Survey

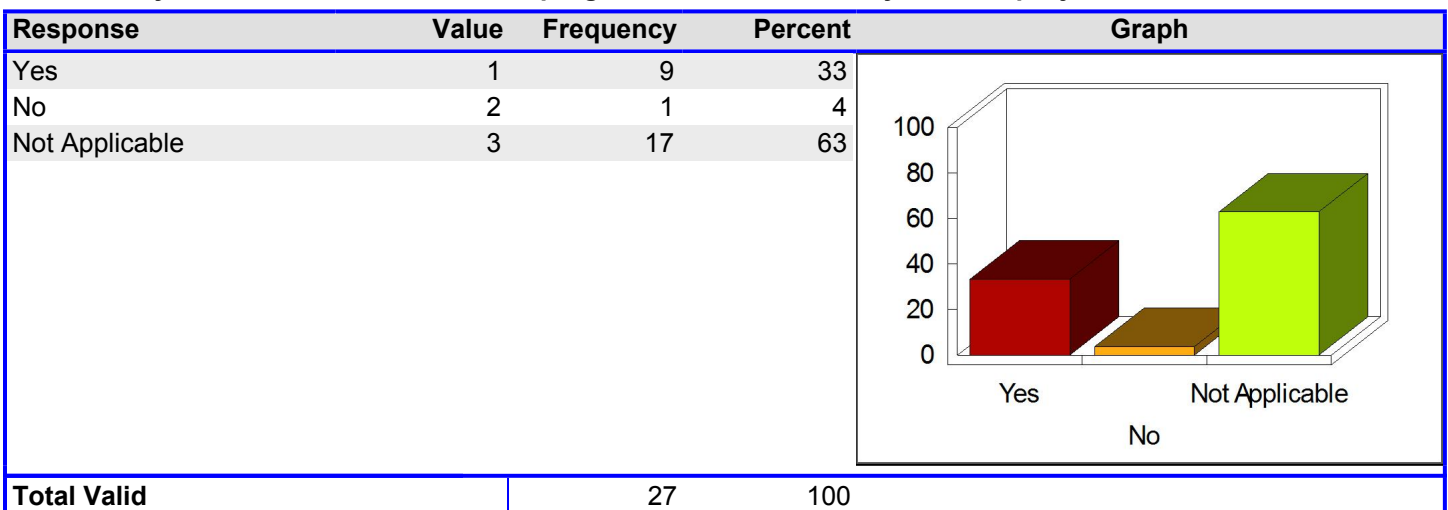
5A. Has your child's enrollment in this program made it easier for you to accept a job?

Mean: 3



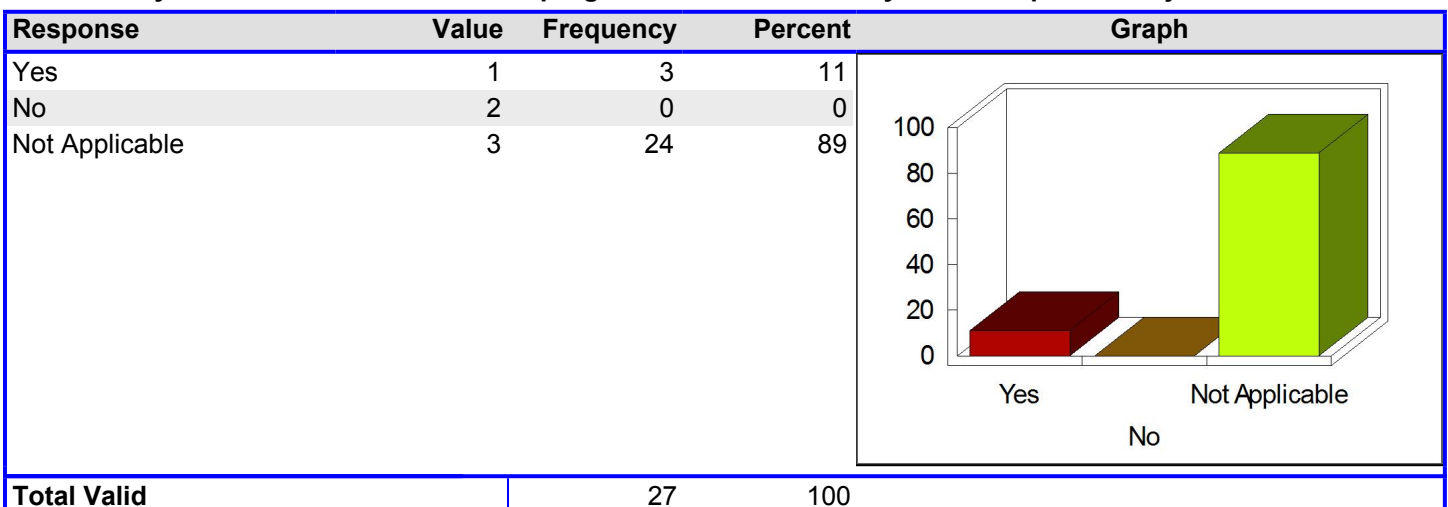
5B. Has your child's enrollment in this program made it easier for you to keep a job?

Mean: 2



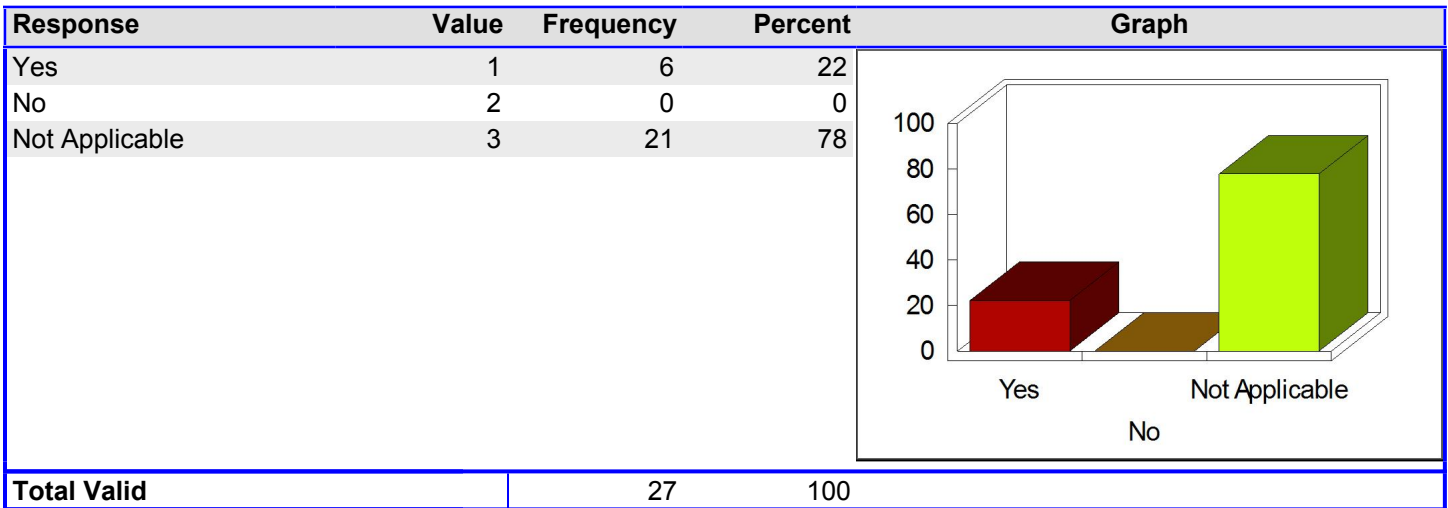
5C. Has your child's enrollment in this program made it easier for you to accept a better job?

Mean: 3



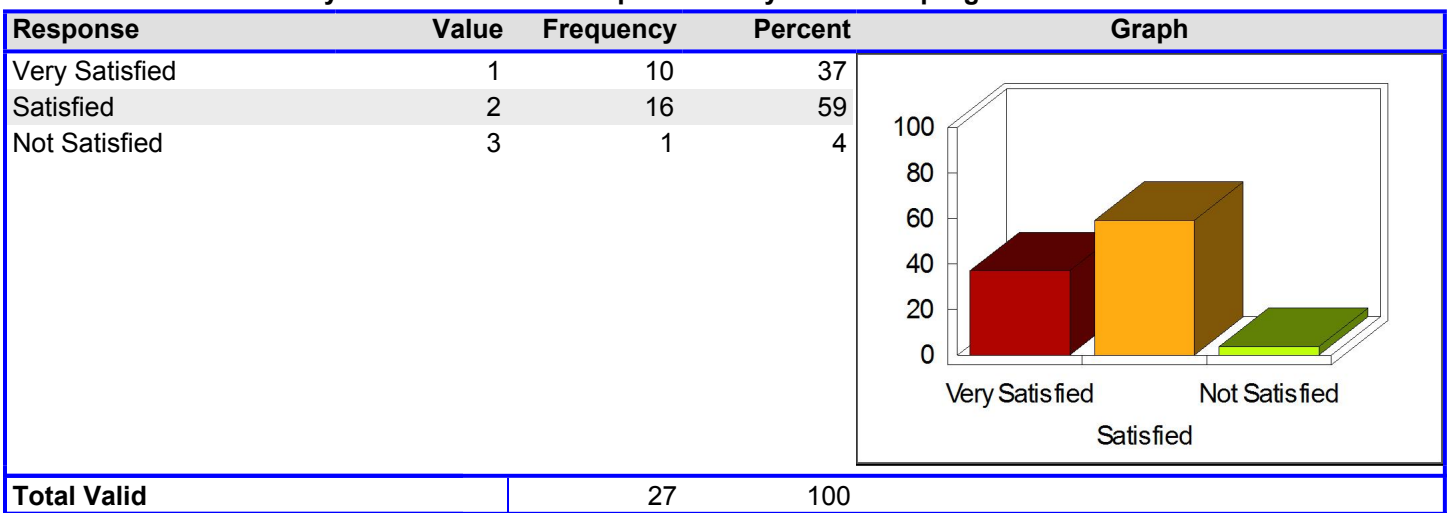
Child Development Survey

5D. Has your child's enrollment in this program made it easier for you to attend education or training? Mean: 3



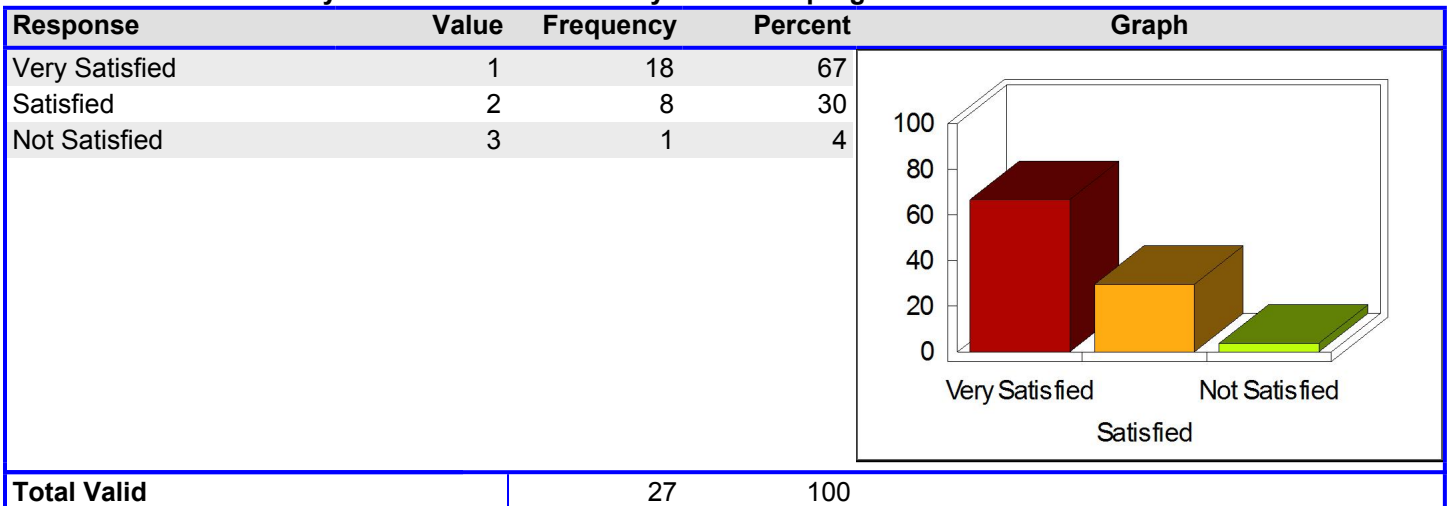
6A. How satisfied are you with the hours of operation of your child's program?

Mean: 2



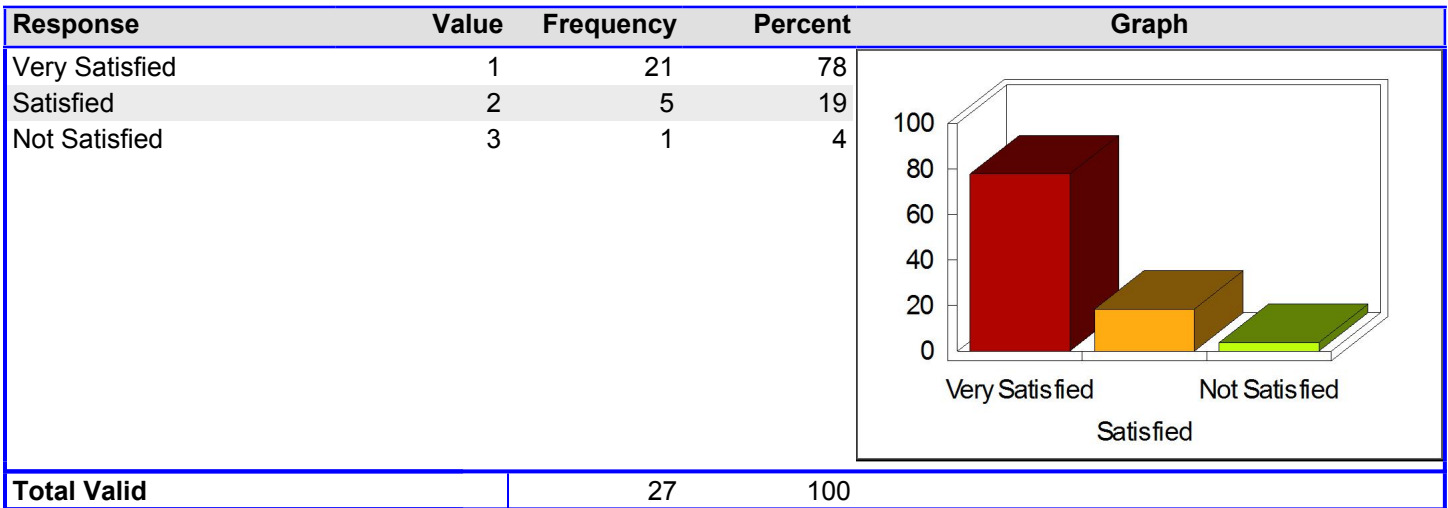
6B. How satisfied are you with the location of of your child's program?

Mean: 1

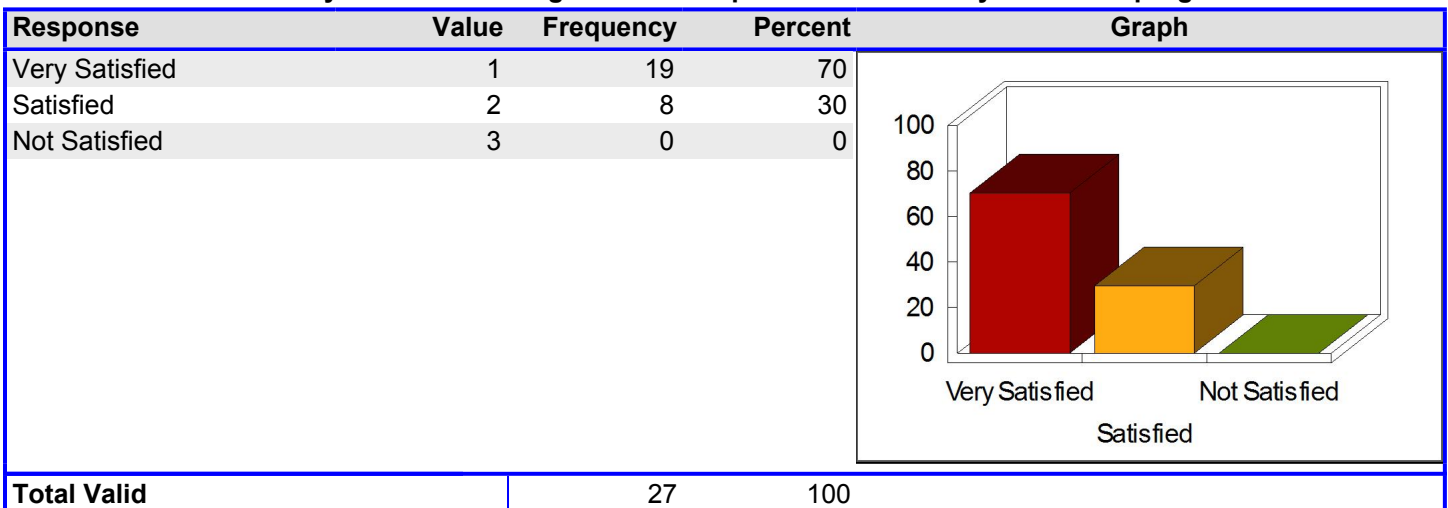


Child Development Survey

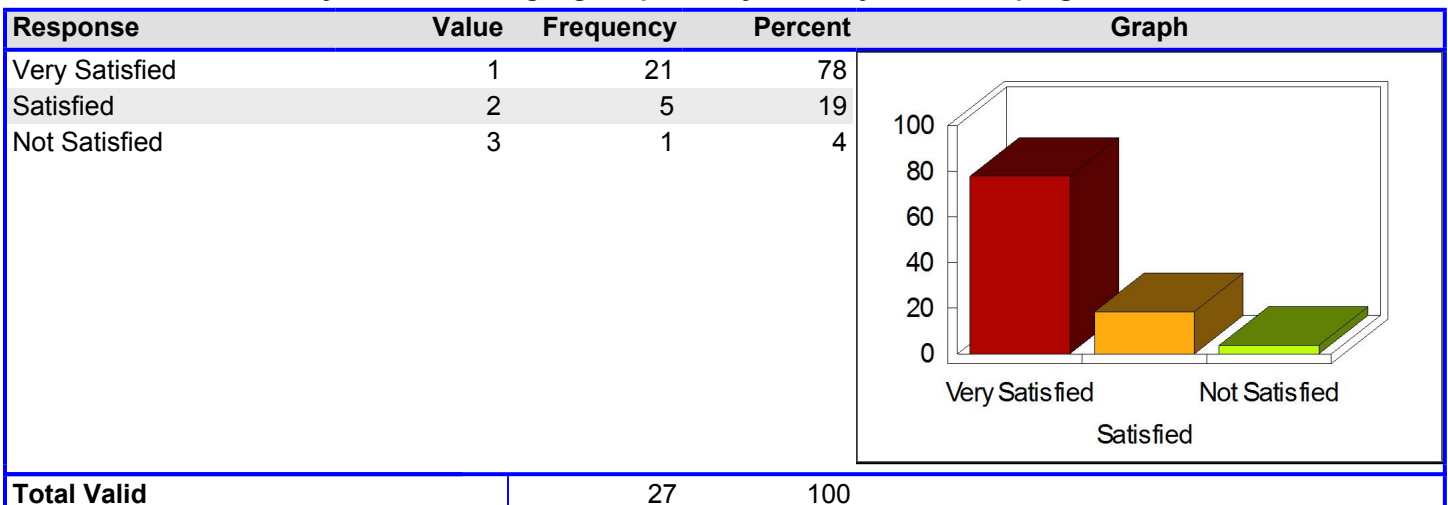
6C. How satisfied are you with the number of adults working with children in your child's program? Mean: 1



6D. How satisfied are you with the background and experience of staff in your child's program? Mean: 1



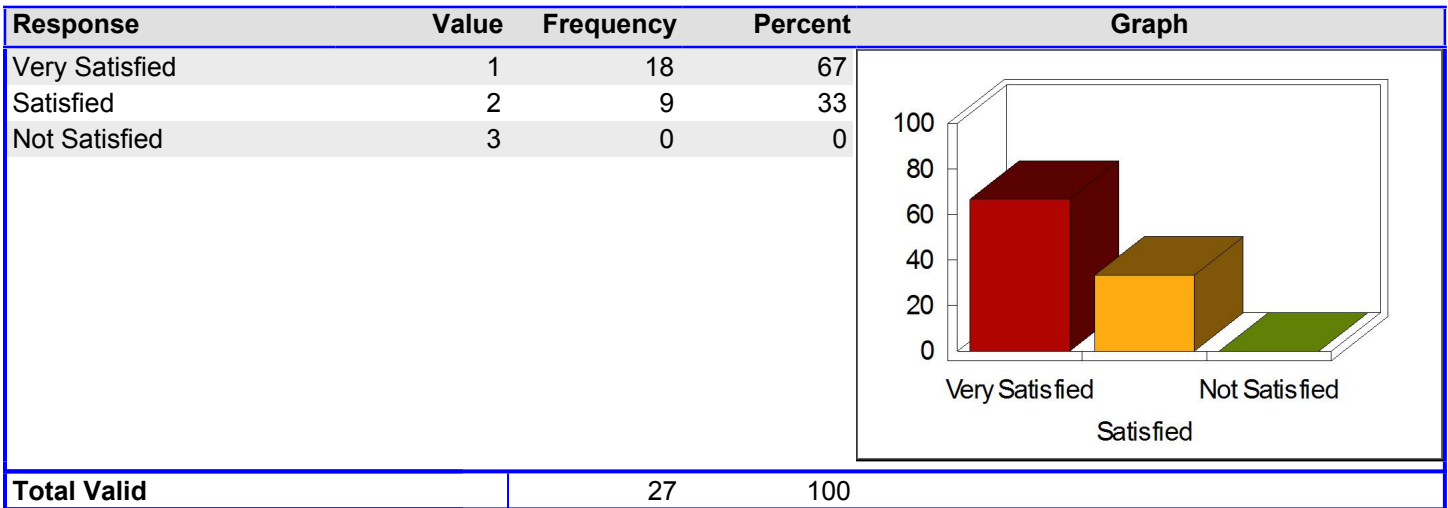
6E. How satisfied are you with the languages spoken by staff in your child's program? Mean: 1



Child Development Survey

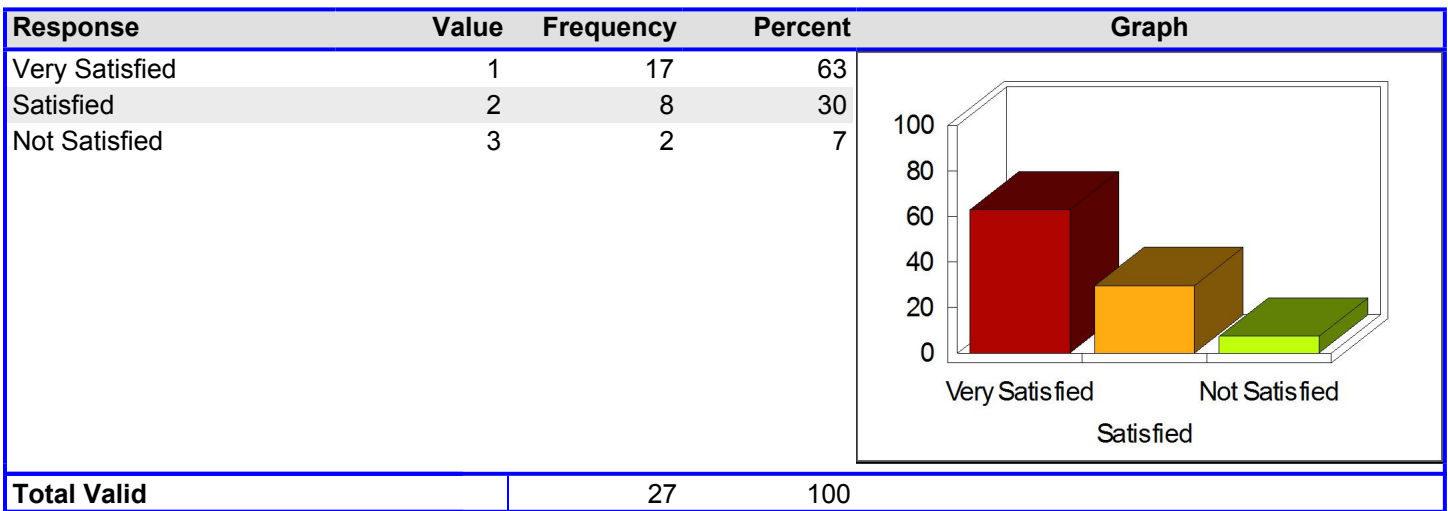
6F. How satisfied are you with how program staff communicate with you in your child's program?

Mean: 1



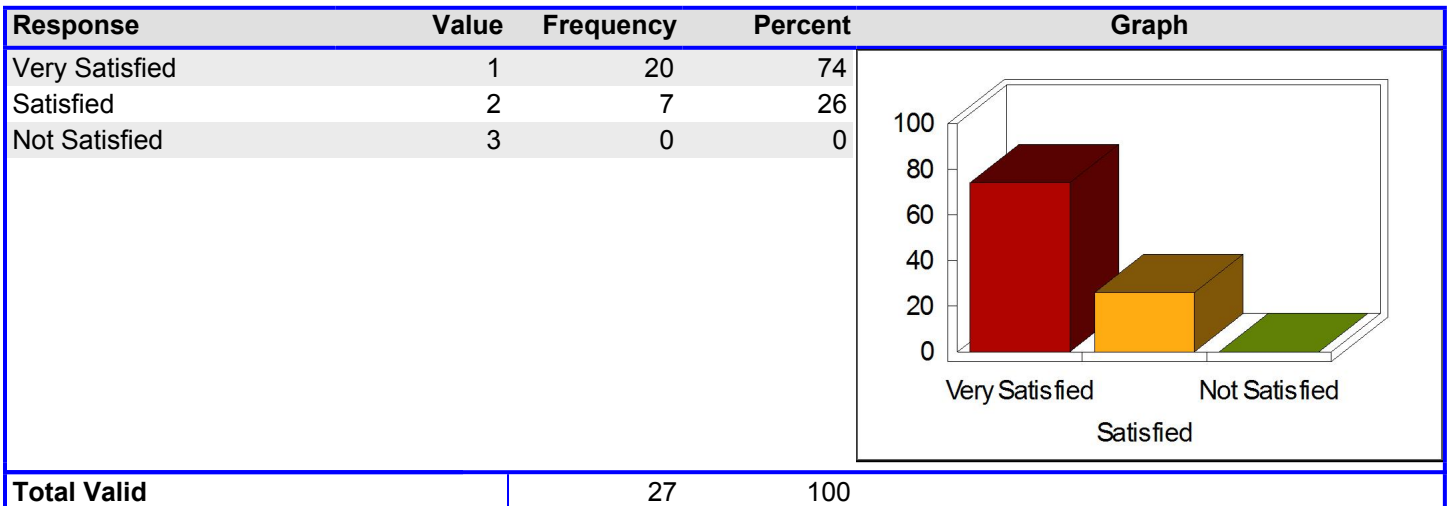
6G. How satisfied are you with meeting the individual needs of your child in your child's program?

Mean: 1



6H. How satisfied are you with the interaction between staff and children in your child's program?

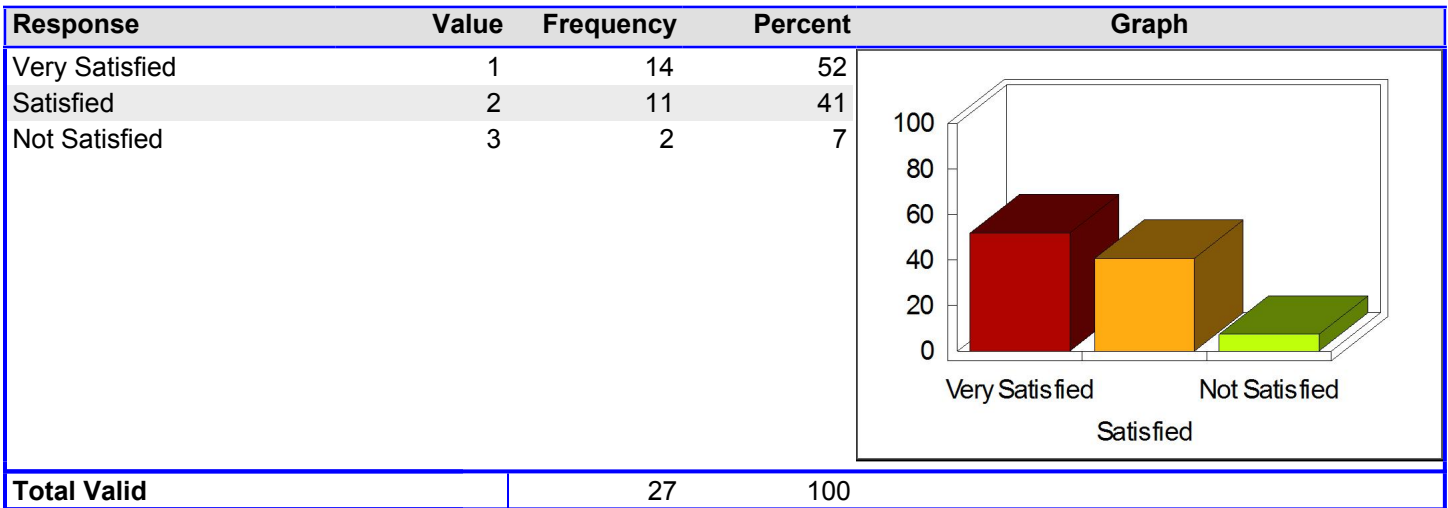
Mean: 1



Child Development Survey

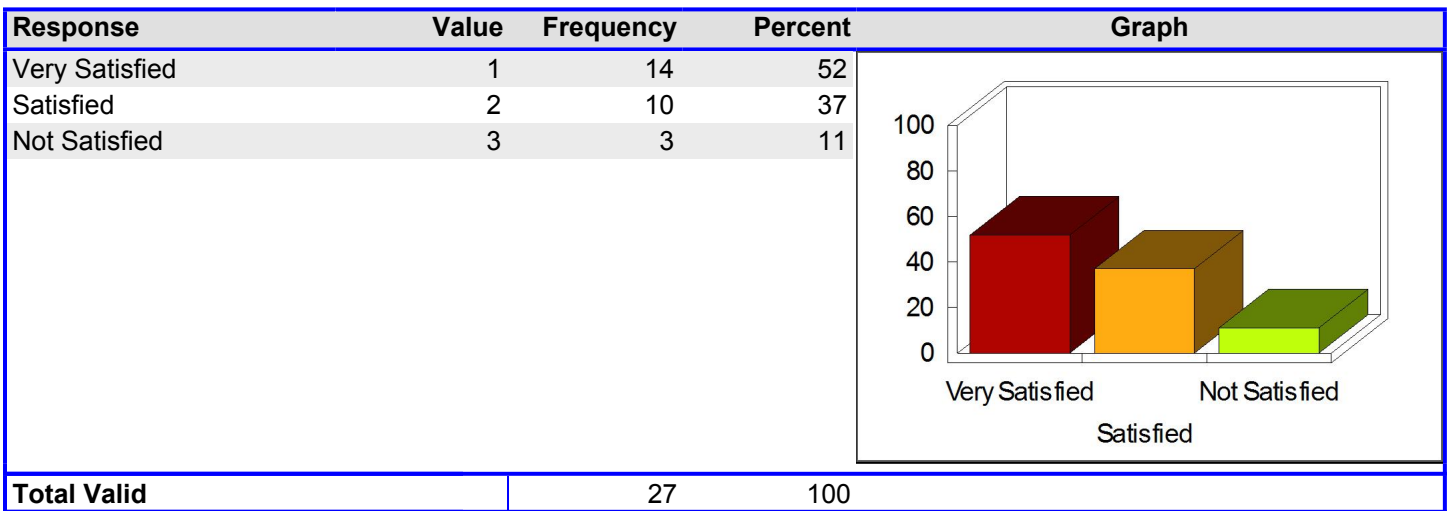
6I. How satisfied are you with the interaction with other parents in your child's program?

Mean: 2



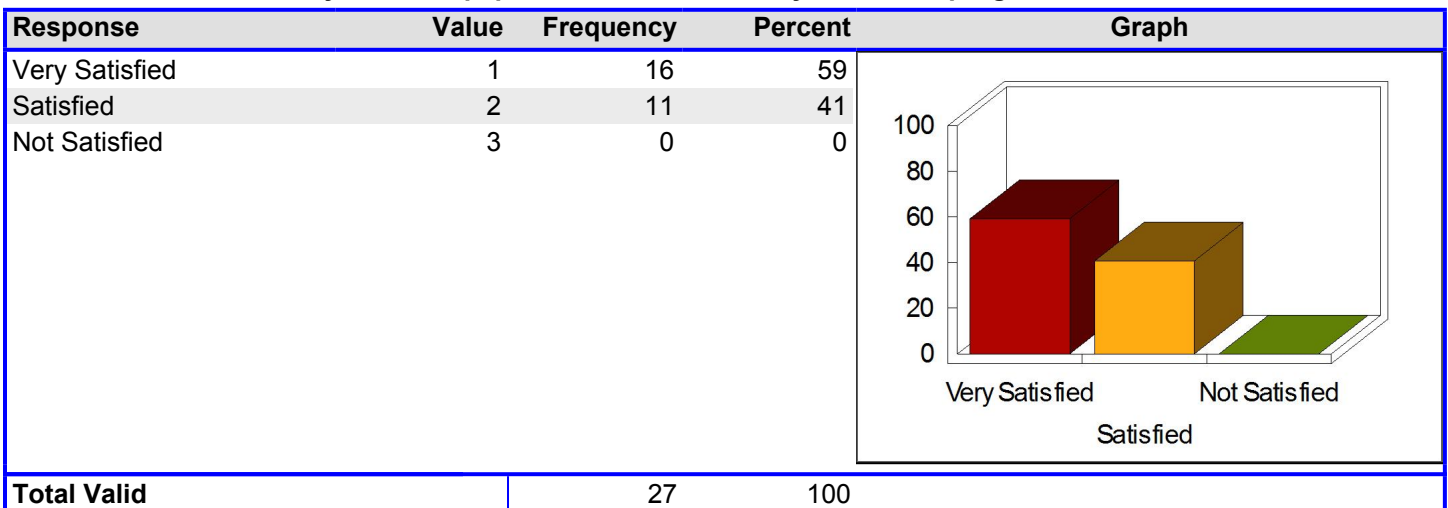
6J. How satisfied are you with parent involvement in your child's program?

Mean: 2



6K. How satisfied are you with equipment and materials in your child's program?

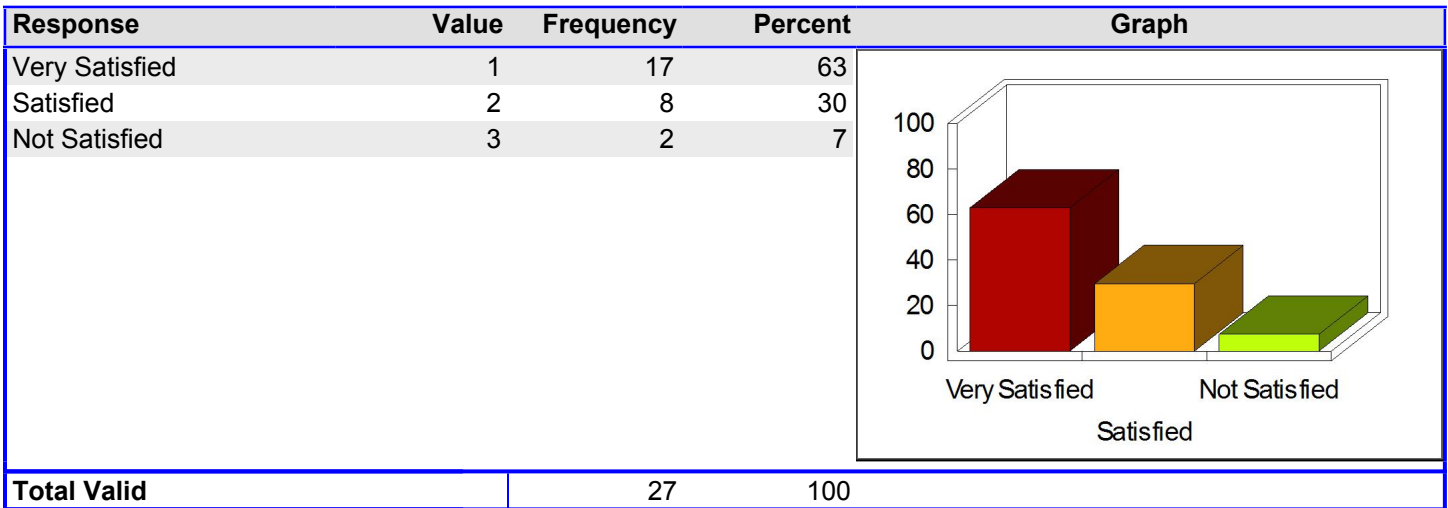
Mean: 1



Child Development Survey

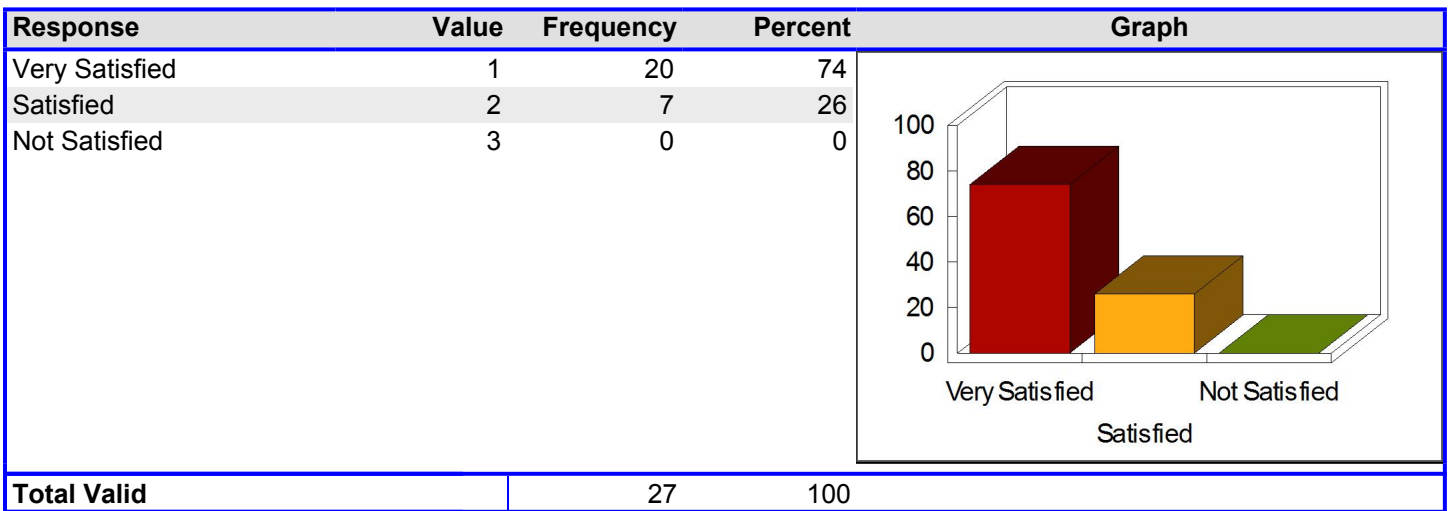
6L. How satisfied are you with cultural activities in your child's program?

Mean: 1



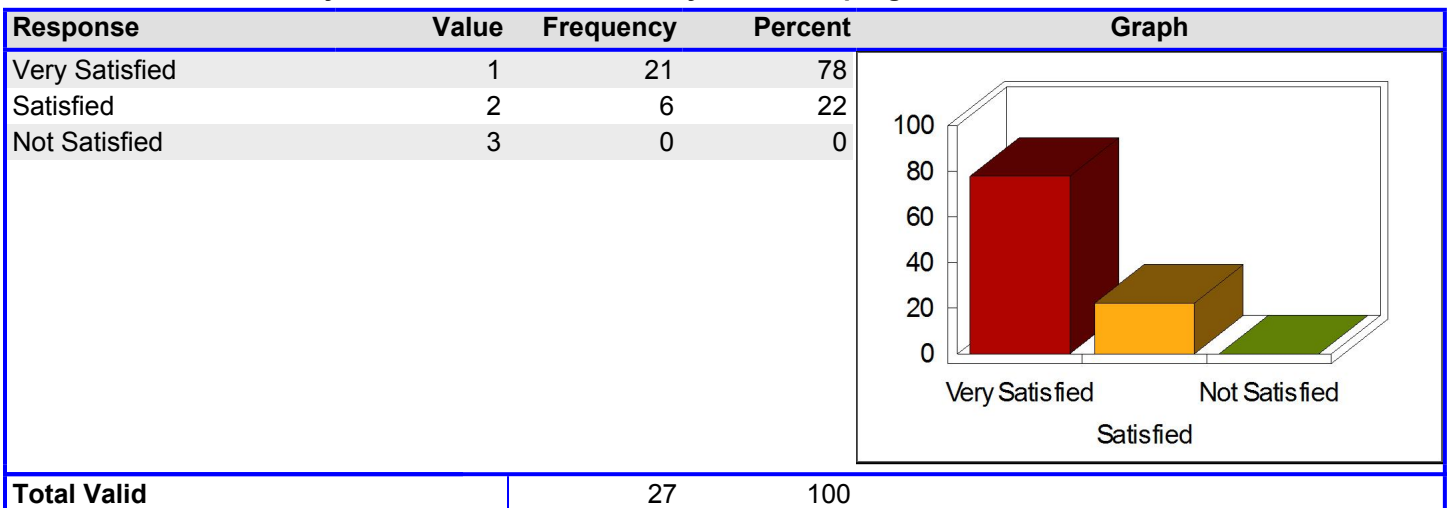
6M. How satisfied are you with the daily activities in your child's program?

Mean: 1



6N. How satisfied are you with the environment of your child's program?

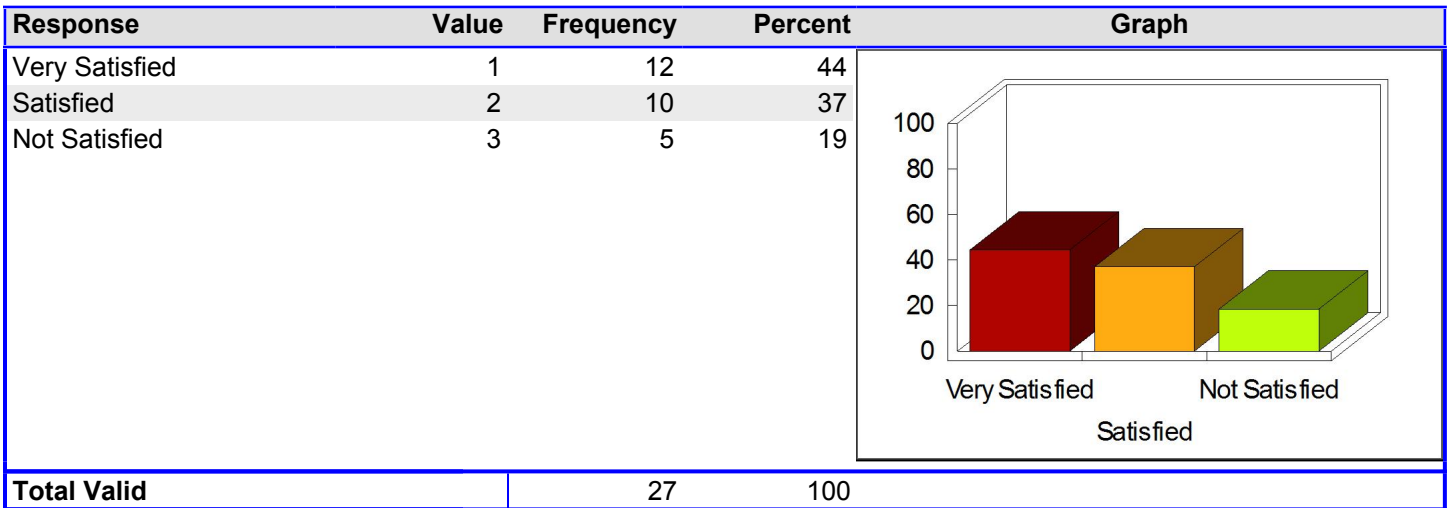
Mean: 1



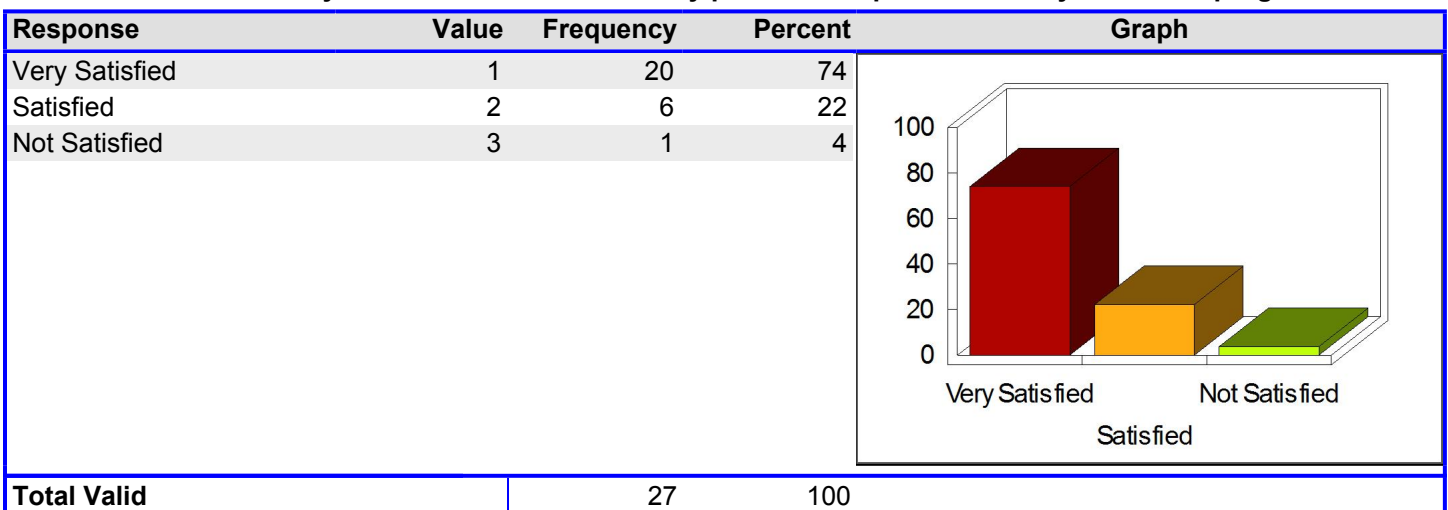
Child Development Survey

6O. How satisfied are you with the nutrition of your child's program?

Mean: 2

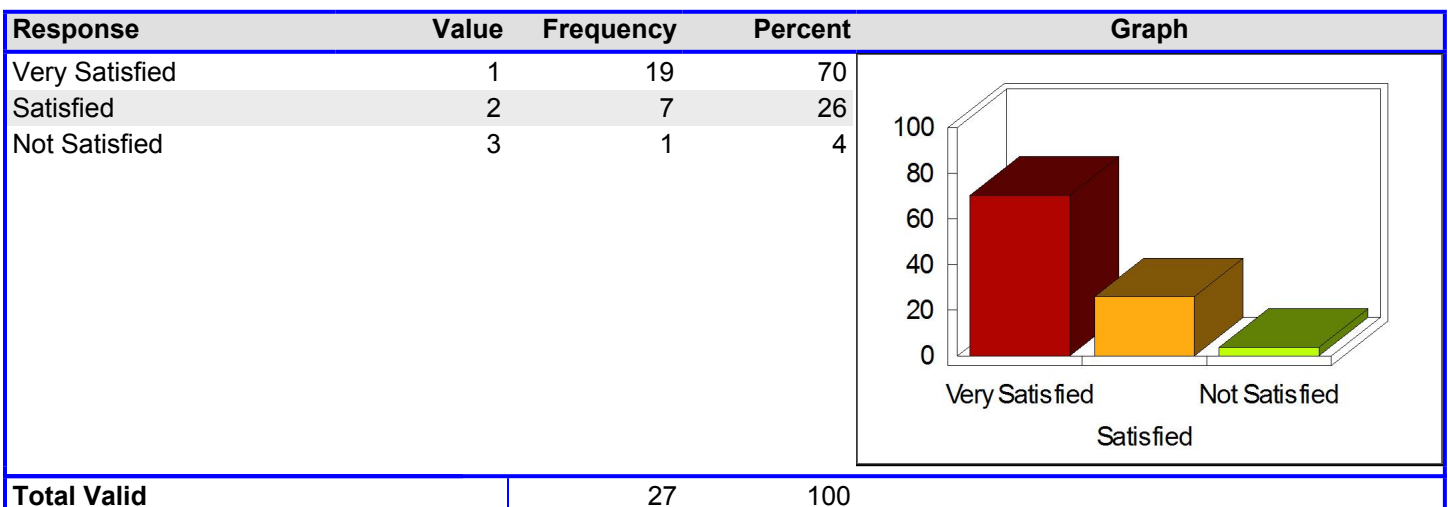


6P. How satisfied are you with the health and safety policies and procedures of your child's program? Mean: 1



6Q. How satisfied are you with how the program promotes your child's learning and development?

Mean: 1





1. How satisfied are you with the overall quality of this program ?

- ☐ Very Satisfied
- ☐ Satisfied
- ☐ Not Satisfied

2. Do you feel that :

Yes No

A. Your child is safe in this program ?

☐ ☐

B. Your child is happy in this program ?

☐ ☐

3. Have you received information from the program about the following ?

Yes

No

A. How children develop at different ages (e.g., walk, talk, etc.)

☐

☐

B. How your child is growing and developing

☐

☐

C. How your child is doing in the program

☐

☐

D. Schedule of daily activities

☐

☐

E. What you can do to help your child learn and develop

☐

☐

F. Parenting skills

☐

☐

G. How to find other services in the community(e.g., employment and training opportunities, parenting classes, health care)

☐

☐

H. Where to report health or safety concerns and complaints

☐

☐

I. Experience and training of program staff

☐

☐

J. Discipline procedures

☐

☐

K. How you can get involved with your child's program

☐

☐

4. Would you like more information about any topics related to your child's care and development?

☐ No

☐ Yes (Please specify topics) :

5. Has your child's enrollment in this program made it easier for you to:

Yes No Not
Applicable

- | | | | |
|-----------------------------------|-----------------------|-----------------------|-----------------------|
| A. Accept a job ? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| B. Keep a job ? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| C. Accept a better job ? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| D. Attend education or training ? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

6. How satisfied are you with these characteristics of your child's program ?

- | | Very
Satisfied | Satisfied | Not
Satisfied |
|---|-----------------------|-----------------------|-----------------------|
| A. Hours of operation | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| B. Location of program | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| C. Number of adults working with children | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| D. Background and experience of staff | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| E. Languages spoken by staff | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| F. How program staff communicate with you | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| G. Meeting the individual needs of your child | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| H. Interaction between staff and children | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| I. Interaction with other parents | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| J. Parent involvement | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| K. Equipment and materials | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| L. Cultural activities | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| M. Daily activities | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| N. Environment | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| O. Nutrition | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| P. Health and safety policies and procedures | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Q. How the program promotes your child's learning and development | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

7. Is there anything else you would like to say about how this program meets your family's needs ?

8. Do you have any suggestions about how this program could be improved ?

Submit