February 8, 2016

TO: Naoko Harada, Child Development Center Director

FROM: Mallory Newell, De Anza College Institutional Research

Elias Kamal, Student Assistant

SUBJECT: Child Development Parent Survey Results, Fall 2015

Parents of children enrolled at the De Anza College Child Development Center were sent a survey in Fall 2015. A total of 27 responded to the survey.

Important highlights include:

- 67% of parents were very satisfied with the overall quality of the program.
- Although over 85% 96% of parents responded "Yes" to receiving adequate information from the program (about how children develop at different ages, how their child is growing and developing, how the child is doing in the program, about the schedule of daily activities, and what they can do to help their child learn and develop, and about parenting skills), 56% responded "No" to receiving information from the program about how to find other services in the community (e.g., employment and training opportunities, parenting classes, health care).
- In regards to jobs, 33% of parents claim their child's enrollment in the program has made it easier for them to keep a job and 11% claim it has been easier for them to accept a better job.
- 100% of parents were either "Very Satisfied" or "Satisfied" with the daily activities and environment of their child's program

1. How satisfied are you with the overall quality of this program?

Mean: 1

Response	Value	Frequency	Percent	Graph
Very Satisfied	1	18	67	
Satisfied	2	9	33	100
Not Satisfied	3	0	0	100
				80
				60
				40
				20
				0
				Very Satisfied Not Satisfied
				Satisfied
Total Valid		27	100	

2A. Do you feel that your child is safe in this program?

Mean: 1

Response	Value	Frequency	Percent	Graph
Yes	1	27	100	
No	0	0	0	100 80 60 40 20 0 Yes No
Total Valid		27	100	

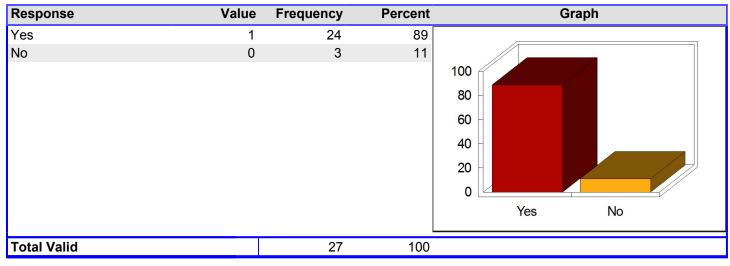
2B. Do you feel that your child is happy in this program?

Mean: 1

Response	Value	Frequency	Percent	Graph
Yes	1	27	100	
No	0	0	0	
				100
				80
				60
				40
				20
				0
				Yes No
Total Valid		27	100	

3A. Have you received information from the program about how children develop at different ages (e.g., walk, talk, etc.)?

Mean: 1



3B. Have you received information from the program about how your child is growing and developing Mean: 1

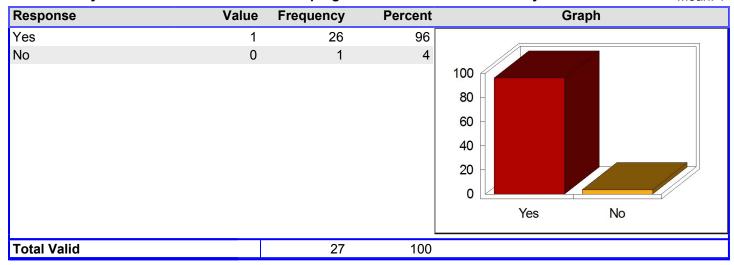
Response	Value	Frequency	Percent	Graph
Yes	1	25	93	
No	0	2	7	
				100
				80
				60
				40
				20
				0
				Yes No
Total Valid		27	100	

3C. Have you received information from the program about how your child is doing in the program? Mean: 1

Response	Value	Frequency	Percent	Graph
Yes	1	26	96	
No	0	1	4	
				100
				80
				60
				40
				20
				0
				Yes No
			L	
Total Valid		27	100	

3D. Have you received information from the program about the schedule of daily activities?

Mean: 1



3E. Have you received information from the program about what you can do to help your child learn and develop?

Mean: 1

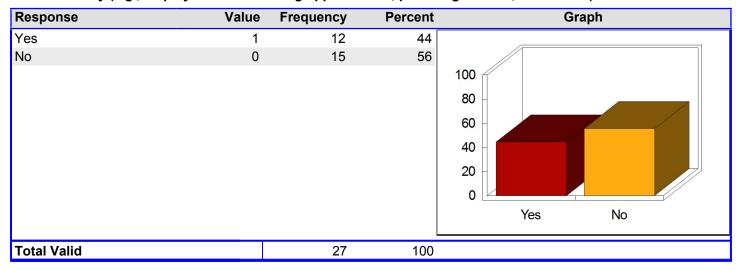
Response	Value	Frequency	Percent	Graph
Yes	1	23	85	
No	0	4	15	
				100
				80
				60
				40
				20
				0
				Yes No
Total Valid		27	100	

3F. Have you received information from the program about parenting skills?

Response	Value	Frequency	Percent	Graph
Yes	1	23	85	
No	0	4	15	<u></u>
				100
				80
				60
				40
				20
				0
				Yes No
			L	
Total Valid		27	100	

3G. Have you received information from the program about how to find other services in the community (e.g., employment and training opportunities, parenting classes, health care)?

Mean: 0



3H. Have you received information from the program about where to report health or safety concerns and complaints?

Response	Value	Frequency	Percent	Graph
Yes	1	17	63	
No	0	10	37	
				100
				80
				60
				40 -
				20
				0
				Yes No
Total Valid		27	100	

3I. Have you received information from the program about experience and training of program staff? Mean: 1

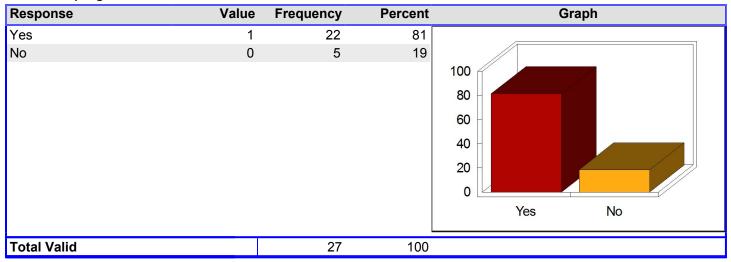
Response	Value	Frequency	Percent	Graph
Yes	1	18	67	
No	0	8	30	
				100
				80
				60
				40 -
				20
				0
				Yes No
Total Valid		26	96	
Missing		1	4	
Total		27	100	

3J. Have you received information from the program about discipline procedures?

Response Valu	е	Frequency	Percent	Graph
Yes	1	19	70	
	0	8	30	100 80 60 40 20 Yes No
Tatal Valid		07	100	
Total Valid		27	100	

3K. Have you received information from the program about how you can get involved with your child's program?

Mean: 1



4. Would you like more information about any topics related to your child's care and development? Mean: 1

Frequency Percent Response Value Graph No 1 18 67 Yes Please specify topics: 2 2 7 100 80 60 40 20 0 No Yes Please specify topics: **Total Valid** 20 74 **Missing** 7 26 Total 27 100

5A. Has your child's enrollment in this program made it easier for you to accept a job?

Mean: 3

Response	Value	Frequency	Percent	Graph
Yes	1	4	15	
No	2	1	4	100
Not Applicable	3	22	81	100 80 60 40 20 Ves Not Applicable
Total Valid		27	100	

5B. Has your child's enrollment in this program made it easier for you to keep a job?

Mean: 2

Response	Value	Frequency	Percent	Graph
Yes	1	9	33	
No	2	1	4	100
Not Applicable	3	17	63	100
				80
				60
				40
				20
				0
				Yes Not Applicable
				No
Total Valid		27	100	

5C. Has your child's enrollment in this program made it easier for you to accept a better job?

Response	Value	Frequency	Percent	Graph
Yes	1	3	11	
No	2	0	0	100
Not Applicable	3	24	89	80 60 40 20 0
				Yes Not Applicable No
Total Valid		27	100	

5D. Has your child's enrollment in this program made it easier for you to attend education or training? Mean: 3

Response	Value	Frequency	Percent	Graph
Yes	1	6	22	
No	2	0	0	100
Not Applicable	3	21	78	80 60 40 20 Yes Not Applicable
				No
Total Valid		27	100	

6A. How satisfied are you with the hours of operation of your child's program?

Mean: 2

Response	Value	Frequency	Percent	Graph
Very Satisfied	1	10	37	
Satisfied	2	16	59	400
Not Satisfied	3	1	4	100 80 60 40 20 0 Very Satisfied Not Satisfied
				Satisfied
Total Valid		27	100	

6B. How satisfied are you with the location of of your child's program?

Response	Value	Frequency	Percent	Graph
Very Satisfied	1	18	67	
Satisfied	2	8	30	100
Not Satisfied	3	1	4	
				80
				60
				40 -
				20
				0
				Very Satisfied Not Satisfied
				Satisfied
Total Valid		27	100	

6C. How satisfied are you with the number of adults working with children in your child's program? Mean: 1

Response	Value	Frequency	Percent	Graph
Very Satisfied	1	21	78	
Satisfied	2	5	19	400
Not Satisfied	3	1	4	100 80 60 40 20 Very Satisfied Not Satisfied Satisfied
Total Valid		27	100	

6D. How satisfied are you with the background and experience of staff in your child's program?

6D. How satisfied are you with the background and experience of staff in your child's program? Mean: 1					
Response	Value	Frequency	Percent	Graph	
Very Satisfied	1	19	70		
Satisfied	2	8	30	100	
Not Satisfied	3	0	0	100	
				80	
				60	
				40	
				20	
				0	
				Very Satisfied Not Satisfied	
				Satisfied	
Total Valid		27	100		

6E. How satisfied are you with the languages spoken by staff in your child's program?

6E. How satisfied are you with the languages spoken by staff in your child's program?					Mean: 1
Response	Value	Frequency	Percent	Graph	
Very Satisfied	1	21	78		
Satisfied	2	5	19	100	
Not Satisfied	3	1	4	80 60 40 20 Very Satisfied Not Satisfied	sfied
Total Valid		27	100		

6F. How satisfied are you with how program staff communicate with you in your child's program?

Mean: 1

Response	Value	Frequency	Percent	Graph
Very Satisfied	1	18	67	
Satisfied	2	9	33	100
Not Satisfied	3	0	0	100
				80
				60
				40
				20
				0
				Very Satisfied Not Satisfied
				Satisfied
Total Valid		27	100	

6G. How satisfied are you with meeting the individual needs of your child in your child's program?

N/	lean	•	-1
10	can	٠	

Response	Value	Frequency	Percent	Graph
Very Satisfied	1	17	63	
Satisfied	2	8	30	100
Not Satisfied	3	2	7	Not Satisfied Satisfied
Total Valid		27	100	

6H. How satisfied are you with the interaction between staff and children in your child's program? Mean: 1

Response	Value	Frequency	Percent	Graph
Very Satisfied Satisfied Not Satisfied	1 2 3	20 7 0	74 26 0	100 80 60 40 20 Very Satisfied Not Satisfied Satisfied
Total Valid		27	100	

6l. How satisfied are you with the interaction with other parents in your child's program?

Mean: 2

Response	Value	Frequency	Percent	Graph
Very Satisfied	1	14	52	
Satisfied	2	11	41	100
Not Satisfied	3	2	7	100 80 60 40 20 Very Satisfied Not Satisfied
				Very Satisfied Not Satisfied Satisfied
Total Valid		27	100	

6J. How satisfied are you with parent involvement in your child's program?

Mean: 2

Response	Value	Frequency	Percent	Graph
Very Satisfied	1	14	52	
Satisfied	2	10	37	100
Not Satisfied	3	3	11	100 80 60 40 20 0
				Very Satisfied Not Satisfied
				Satisfied
Total Valid		27	100	

6K. How satisfied are you with equipment and materials in your child's program?

Response	/alue	Frequency	Percent	Graph
Very Satisfied	1	16	59	
Satisfied	2	11	41	100
Not Satisfied	3	0	0	80 60 40 20 Very Satisfied Not Satisfied Satisfied
Total Valid		27	100	

6L. How satisfied are you with cultural activities in your child's program?

Mean: 1

Response	/alue	Frequency	Percent	Graph		
Very Satisfied	1	17	63			
Satisfied	2	8	30	100		
Not Satisfied	3	2	7	100 80 60 40 20 Very Satisfied Not Satisfied Satisfied		
Total Valid		27	100			

6M. How satisfied are you with the daily activities in your child's program?

Mean: 1

Response	Value	Frequency	Percent	Graph
Very Satisfied	1	20	74	
Satisfied	2	7	26	400
Not Satisfied	3	0	0	100 80 60 40 20 Very Satisfied Not Satisfied Satisfied
Total Valid		27	100	

6N. How satisfied are you with the environment of your child's program?

Mean: 1

Response Va	alue	Frequency	Percent	Graph			
Very Satisfied	1	21	78				
Satisfied	2	6	22	100			
Not Satisfied	3	0	0				
				80			
				60			
				40			
				20			
				0			
				Very Satisfied Not Satisfied			
				Satisfied			
Total Valid		27	100				

60. How satisfied are you with the nutrition of your child's program?

Mean: 2

Response	Value	Frequency	Percent	Graph		
Very Satisfied	1	12	44			
Satisfied	2	10	37	100		
Not Satisfied	3	5	19	100 80 60 40 20 Very Satisfied Not Satisfied Satisfied		
Total Valid		27	100			

6P. How satisfied are you with the health and safety policies and procedures of your child's program? Mean: 1

Response \	/alue	Frequency	Percent	Graph		
Very Satisfied	1	20	74			
Satisfied	2	6	22	100		
Not Satisfied	3	1	4			
				80		
				60		
				40		
				20		
				0		
				Very Satisfied Not Satisfied		
				Satisfied		
Total Valid		27	100			

6Q. How satisfied are you with how the program promotes your child's learning and development? Mean: 1

				- Would I
Response	Value	Frequency	Percent	Graph
Very Satisfied	1	19	70	
Satisfied	2	7	26	100
Not Satisfied	3	1	4	100 80 60 40 20 Very Satisfied Not Satisfied Satisfied
Total Valid		27	100	

Not

Applicable

Yes No



How satisfied are you with the overall quality or	of this program ?		
a Maria Catta Cad			
Very SatisfiedSatisfied			
Not Satisfied			
2. Do you feel that :			
2. 20 you lost that .	Yes No		
A. Your child is safe in this program?	0 0		
B. Your child is happy in this program?	0 0		
3. Have you received information from the progra	am about the following a	Yes	No
A Llow shildren develop at different ages (e	a walk talk ata)		
A. How children develop at different ages (e.	g., waik, taik, etc.)	0	0
B. How your child is growing and developing		0	0
C. How your child is doing in the program		0	0
D. Schedule of daily activities	and dayalan	0	0
E. What you can do to help your child learn a	and develop	0	0
F. Parenting skillsG. How to find other services in the commun	itu(o a comployment	0	
and training opportunities, parenting classes, he		0	0
H. Where to report health or safety concerns	and complaints	0	0
I. Experience and training of program staff		0	0
J. Discipline procedures		0	0
K. How you can get involved with your child's	s program	•	•
4. Would you like more information about any top	pics related to your child	's care and de	velopment?
No Vos (Please specify topics) :			
Yes (Please specify topics) :			

1 of 2

5. Has your child's enrollment in this program made it easier for you to:

A. Accept a job ?			
B. Keep a job ?		0	
C. Accept a better job ?	0	0	
D. Attend education or training?	0		0

6. How satisfied are you with these characteristics of your child's program?

	Very Satisfied	Satisfied	Not Satisfied
A. Hours of operation	0	0	•
B. Location of program	0	0	•
C. Number of adults working with children	0	0	•
D. Background and experience of staff	0	0	•
E. Languages spoken by staff	0	0	•
F. How program staff communicate with you	0	0	•
G. Meeting the individual needs of your child	0	0	•
H. Interaction between staff and children	0	0	•
I. Interaction with other parents	0	0	•
J. Parent involvement	0	0	•
K. Equipment and materials	0	0	•
L. Cultural activities		0	•
M. Daily activities		0	•
N. Environment		0	•
O. Nutrition		0	•
P. Health and safety policies and procedures	0	0	•
Q. How the program promotes your child's learning and development	•	•	•

7. Is there anything else you would like to say about how this program meets your family's needs?

8. Do you have any suggestions about how this program could be improved?

Submit

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