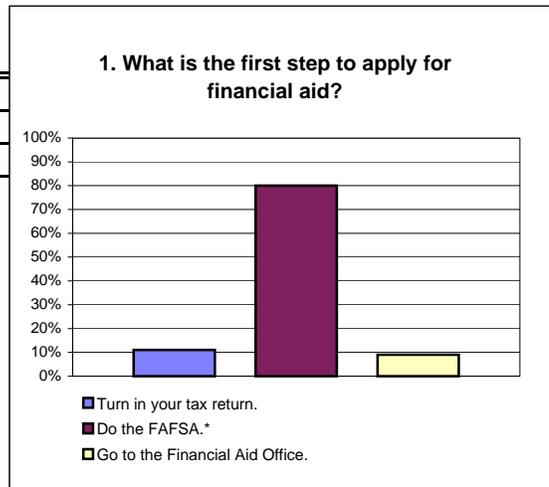


# FHDA Financial Aid Survey Result, Spring 2011

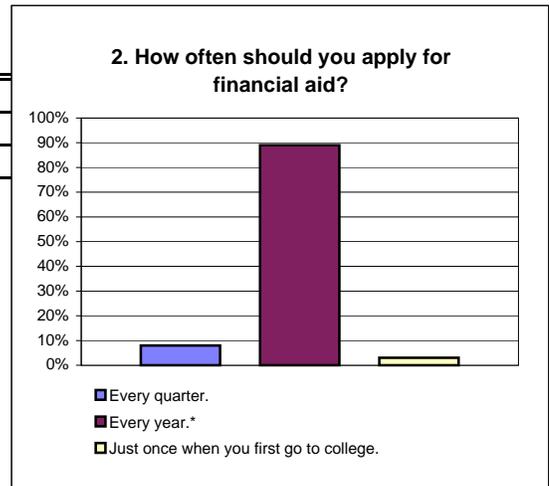
## \* 1. What is the first step to apply for financial aid?

| Response                        | N            | %           |
|---------------------------------|--------------|-------------|
| Turn in your tax return.        | 149          | 11%         |
| <b>Do the FAFSA.*</b>           | <b>1,120</b> | <b>80%</b>  |
| Go to the Financial Aid Office. | 129          | 9%          |
| <b>Total</b>                    | <b>1,398</b> | <b>100%</b> |



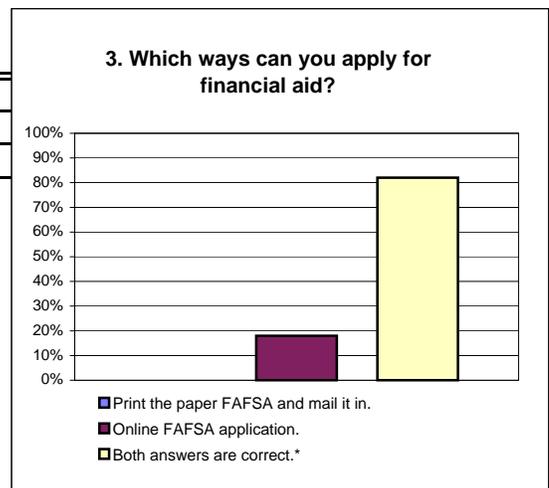
## \* 2. How often should you apply for financial aid?

| Response                                | N            | %           |
|---|--------------|-------------|
| Every quarter.                          | 115          | 8%          |
| <b>Every year.*</b>                     | <b>1,246</b> | <b>89%</b>  |
| Just once when you first go to college. | 39           | 3%          |
| <b>Total</b>                            | <b>1,400</b> | <b>100%</b> |



## \* 3. Which ways can you apply for financial aid?

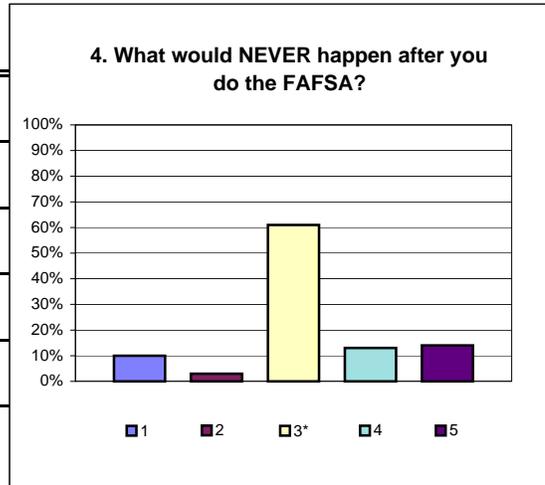
| Response                              | N            | %           |
|---------------------------------------|--------------|-------------|
| Print the paper FAFSA and mail it in. | 5            | 0%          |
| Online FAFSA application.             | 249          | 18%         |
| <b>Both answers are correct.*</b>     | <b>1,146</b> | <b>82%</b>  |
| <b>Total</b>                          | <b>1,400</b> | <b>100%</b> |



# FHDA Financial Aid Survey Result, Spring 2011

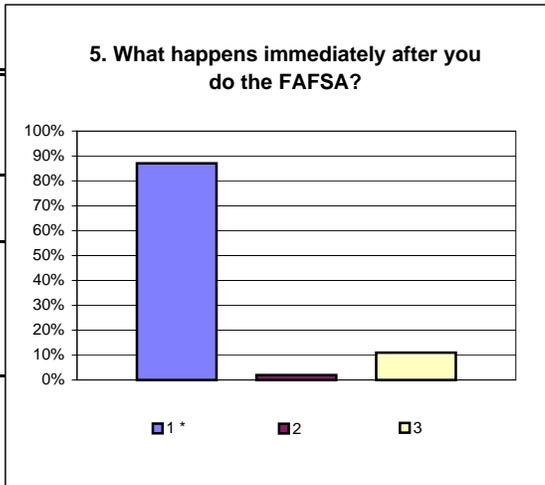
## \* 4. What would NEVER happen after you do the FAFSA?

| Response  | N            | %           |
|---|--------------|-------------|
| 1= You get an email from the US Department of Education.                | 134          | 10%         |
| 2= You get an email from the Financial Aid Office.                      | 41           | 3%          |
| 3= You get a letter from the president of De Anza or Foothill College.* | 845          | 61%         |
| 4= You get a letter from the CA Student Aid Commission.                 | 179          | 13%         |
| 5= You have to add another college if you change your mind.             | 193          | 14%         |
| <b>Total</b>  | <b>1,392</b> | <b>100%</b> |



## \* 5. What happens immediately after you do the FAFSA?

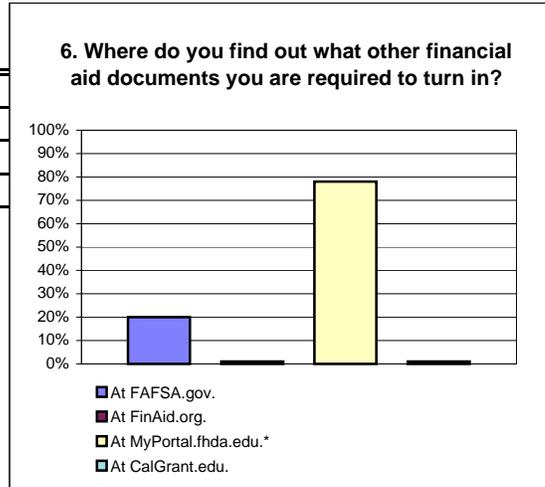
| Response  | N            | %           |
|---|--------------|-------------|
| 1= You get an email from both the US Department of Education and from De Anza or Foothill with instructions.*                                   | 1,218        | 87%         |
| 2= Money shows up in your bank account after you enroll in classes.   | 23           | 2%          |
| 3= You have to go in to the Financial Aid Office to let them know you are enrolled in classes so that your disbursements are scheduled on time. | 154          | 11%         |
| <b>Total</b>  | <b>1,395</b> | <b>100%</b> |



# FHDA Financial Aid Survey Result, Spring 2011

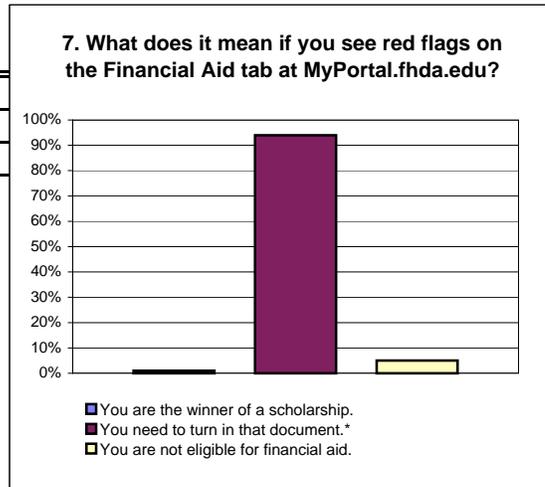
**\* 6. Where do you find out what other financial aid documents you are required to turn in?**

| Response                      | N            | %           |
|-------------------------------|--------------|-------------|
| At FAFSA.gov.                 | 275          | 20%         |
| At FinAid.org.                | 17           | 1%          |
| <b>At MyPortal.fhda.edu.*</b> | <b>1,093</b> | <b>78%</b>  |
| At CalGrant.edu.              | 17           | 1%          |
| <b>Total</b>                  | <b>1,402</b> | <b>100%</b> |



**\* 7. What does it mean if you see red flags on the Financial Aid tab at MyPortal.fhda.edu?**

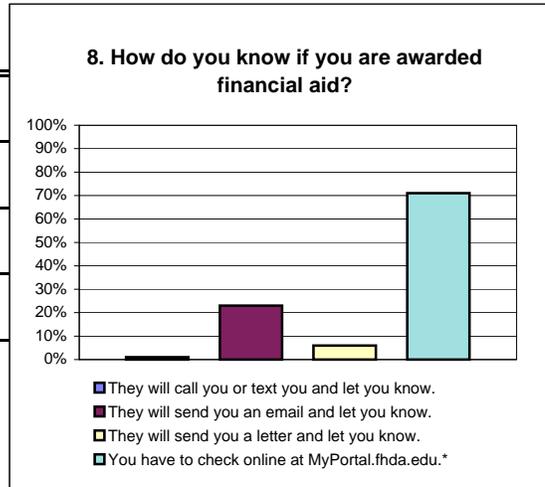
| Response                                   | N            | %           |
|--|--------------|-------------|
| You are the winner of a scholarship.       | 9            | 1%          |
| <b>You need to turn in that document.*</b> | <b>1,311</b> | <b>94%</b>  |
| You are not eligible for financial aid.    | 75           | 5%          |
| <b>Total</b>                               | <b>1,395</b> | <b>100%</b> |



# FHDA Financial Aid Survey Result, Spring 2011

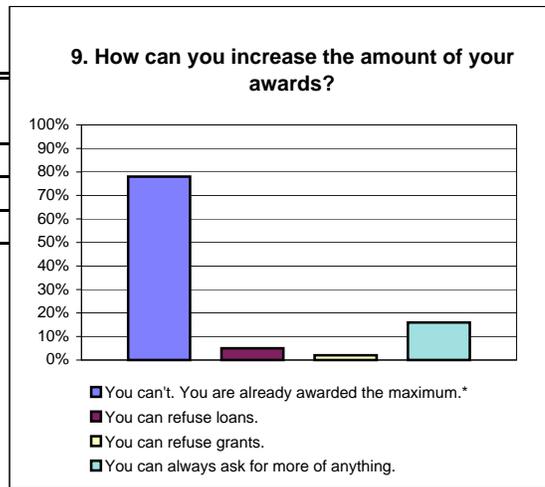
## \* 8. How do you know if you are awarded financial aid?

| Response   | N            | %           |
|--|--------------|-------------|
| They will call you or text you and let you know. | 7            | 1%          |
| They will send you an email and let you know.    | 316          | 23%         |
| They will send you a letter and let you know.    | 87           | 6%          |
| You have to check online at MyPortal.fhda.edu.*  | 984          | 71%         |
| <b>Total</b>                                     | <b>1,394</b> | <b>100%</b> |



## \* 9. How can you increase the amount of your awards?

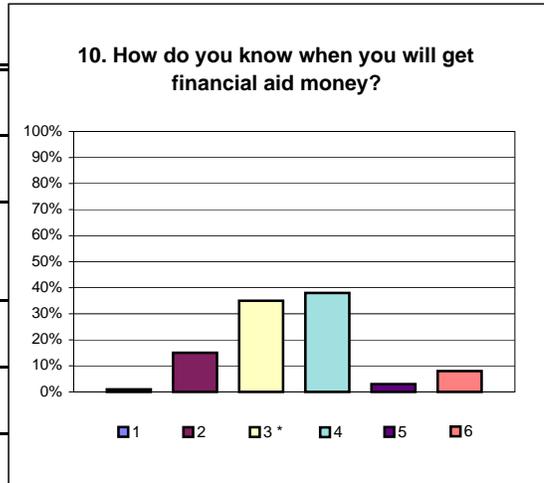
| Response   | N            | %           |
|--|--------------|-------------|
| You can't. You are already awarded the maximum.* | 1,079        | 78%         |
| You can refuse loans.                            | 71           | 5%          |
| You can refuse grants.                           | 22           | 2%          |
| You can always ask for more of anything.         | 220          | 16%         |
| <b>Total</b>                                     | <b>1,392</b> | <b>100%</b> |



# FHDA Financial Aid Survey Result, Spring 2011

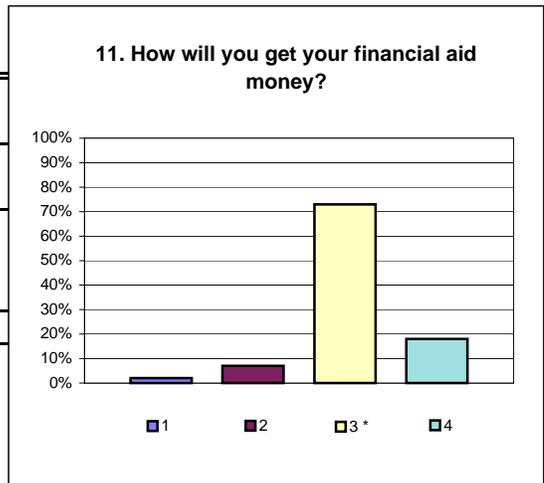
**\* 10. How do you know when you will get financial aid money?**

| Response  | N            | %           |
|---|--------------|-------------|
| 1= They will call you or text you and let you know.   | 9            | 1%          |
| 2= They will send you an email and let you know.  | 210          | 15%         |
| 3= You can check the regular refund schedule on the website but it also depends on your enrollment and award status.* | 495          | 35%         |
| 4= You have to check online at MyPortal.fhda.edu.   | 528          | 38%         |
| 5= You have to check at DeAnza.edu or Foothill.edu.   | 41           | 3%          |
| 6= You have to check the Financial Aid Office website at your college.  | 112          | 8%          |
| <b>Total</b>  | <b>1,395</b> | <b>100%</b> |



**\* 11. How will you get your financial aid money?**

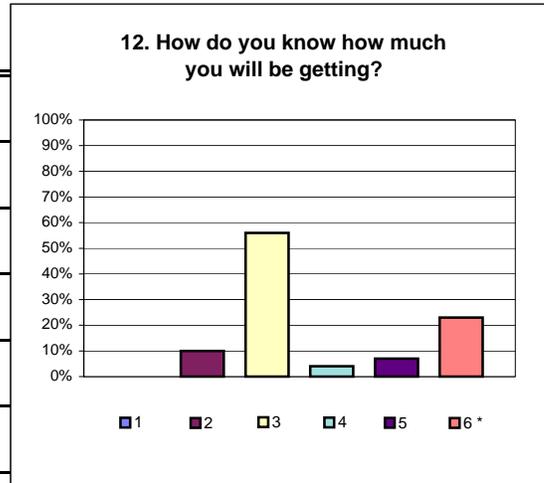
| Response  | N            | %           |
|---|--------------|-------------|
| 1= You line up once a week at the Financial Aid Office to pick up a check.                              | 29           | 2%          |
| 2= All the money goes to the Cashier and they keep it for your expenses.                                | 91           | 7%          |
| 3= You sign up with Higher One Bank to get a bank account or have it sent it to your own bank account.* | 1,014        | 73%         |
| 4= They mail you a check.   | 248          | 18%         |
| <b>Total</b>  | <b>1,382</b> | <b>100%</b> |



# FHDA Financial Aid Survey Result, Spring 2011

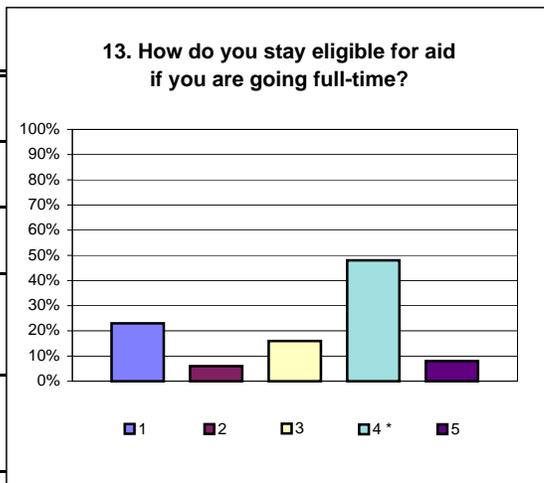
## \* 12. How do you know how much you will be getting?

| Response  | N            | %           |
|---|--------------|-------------|
| 1= They will call you or text you and let you know.                             | 5            | 0%          |
| 2= They will send you an email and let you know.                                | 138          | 10%         |
| 3= You check online at MyPortal.fhda.edu to see the disbursement dates.         | 773          | 56%         |
| 4= You have to check at DeAnza.edu or Foothill.edu.                             | 56           | 4%          |
| 5= You have to check the Financial Aid Office website at your college.          | 103          | 7%          |
| 6= It depends on your enrollment level but your award will show the FT amount.* | 315          | 23%         |
| <b>Total</b>  | <b>1,390</b> | <b>100%</b> |



## \* 13. How do you stay eligible for aid if you are going full-time?

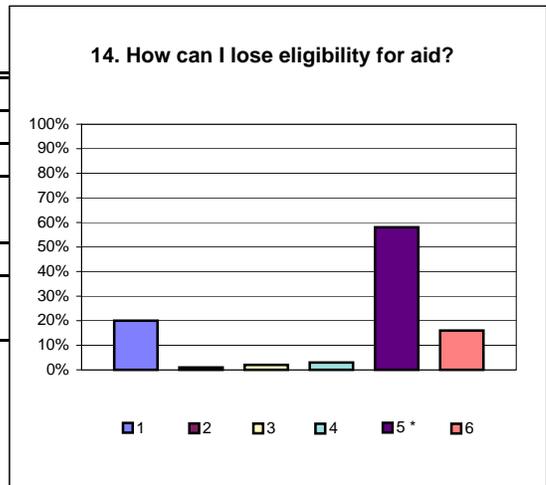
| Response   | N            | %           |
|--|--------------|-------------|
| 1= You have to pass all your classes with a C or better so you cannot take P/NP classes.   | 318          | 23%         |
| 2= You have to earn 10 units each quarter no matter the GPA.   | 77           | 6%          |
| 3= You have to have a 2.0 GPA overall so you can get a D or F sometimes.   | 222          | 16%         |
| 4= You have to pass 10 units each quarter with a C average for both the quarter and cumulative.*                                     | 659          | 48%         |
| 5= As long as you pass most of your classes most of the time and still need the money you can get financial aid as long as it takes. | 107          | 8%          |
| <b>Total</b>   | <b>1,383</b> | <b>100%</b> |



# FHDA Financial Aid Survey Result, Spring 2011

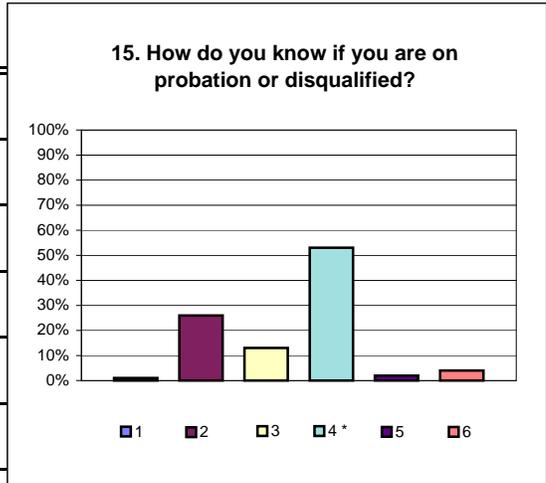
## \* 14. How can I lose eligibility for aid?

| Response   | N            | %           |
|--|--------------|-------------|
| 1= Don't enroll in classes at your college.  | 279          | 20%         |
| 2= Get a good job that pays a good salary.   | 16           | 1%          |
| 3= Default on a student loan.  | 28           | 2%          |
| 4= Try to get aid at two or more colleges at the same time.                            | 39           | 3%          |
| 5= All of the above.*  | 796          | 58%         |
| 6= None of the above you can't lose eligibility as long as you still show you need it. | 226          | 16%         |
| <b>Total</b>   | <b>1,384</b> | <b>100%</b> |



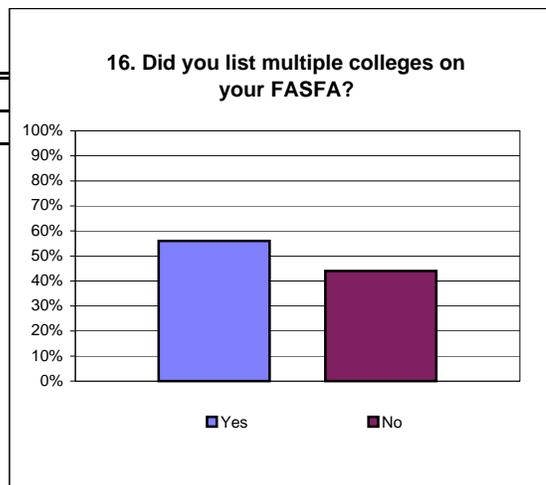
## \* 15. How do you know if you are on probation or disqualified?

| Response   | N            | %           |
|--|--------------|-------------|
| 1= They will call you or text you and let you know.                    | 11           | 1%          |
| 2= They will send you an email and let you know.                       | 366          | 26%         |
| 3= They will send you a letter and let you know.                       | 178          | 13%         |
| 4= You have to check online at MyPortal.fhda.edu.*                     | 741          | 53%         |
| 5= You have to check at DeAnza.edu or Foothill.edu.                    | 30           | 2%          |
| 6= You have to check the Financial Aid Office website at your college. | 60           | 4%          |
| <b>Total</b>   | <b>1,386</b> | <b>100%</b> |



## 16. Did you list multiple colleges on your FASFA?

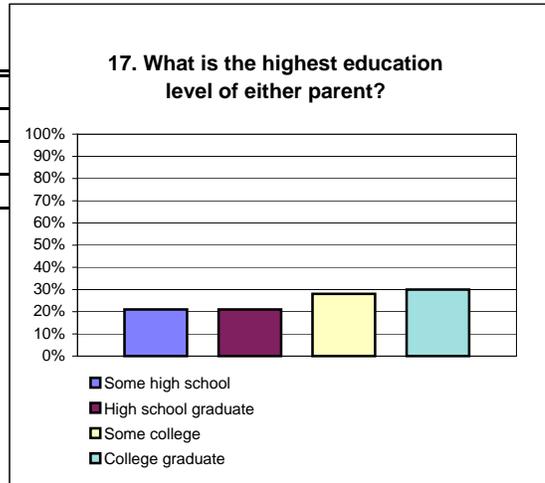
| Response     | N            | %           |
|--------------|--------------|-------------|
| Yes          | 777          | 56%         |
| No           | 616          | 44%         |
| <b>Total</b> | <b>1,393</b> | <b>100%</b> |



# FHDA Financial Aid Survey Result, Spring 2011

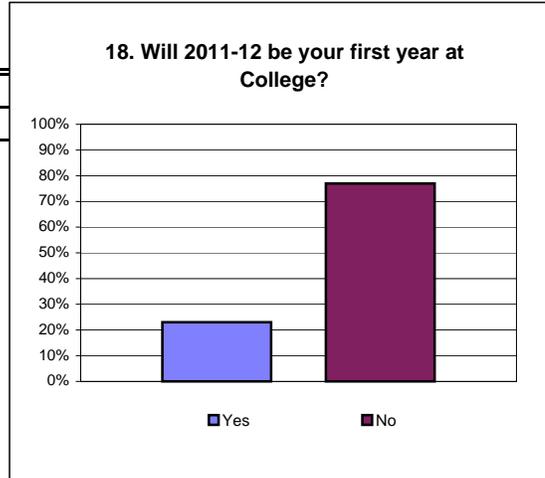
## 17. What is the highest education level of either parent?

| Response             | N            | %           |
|----------------------|--------------|-------------|
| Some high school     | 286          | 21%         |
| High school graduate | 290          | 21%         |
| Some college         | 393          | 28%         |
| College graduate     | 410          | 30%         |
| <b>Total</b>         | <b>1,379</b> | <b>100%</b> |



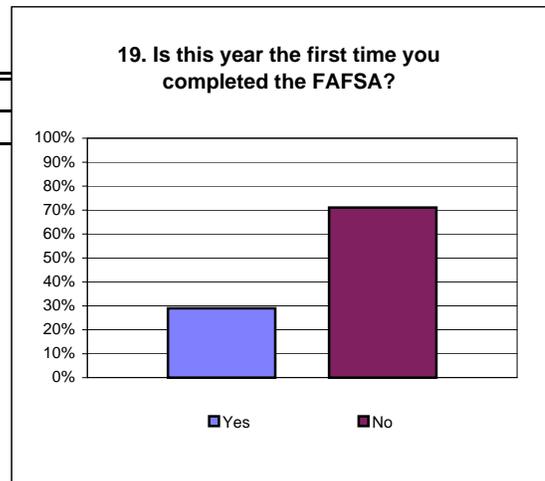
## 18. Will 2011-12 be your first year at College?

| Response     | N            | %           |
|--------------|--------------|-------------|
| Yes          | 322          | 23%         |
| No           | 1,070        | 77%         |
| <b>Total</b> | <b>1,392</b> | <b>100%</b> |



## 19. Is this year the first time you completed the FAFSA?

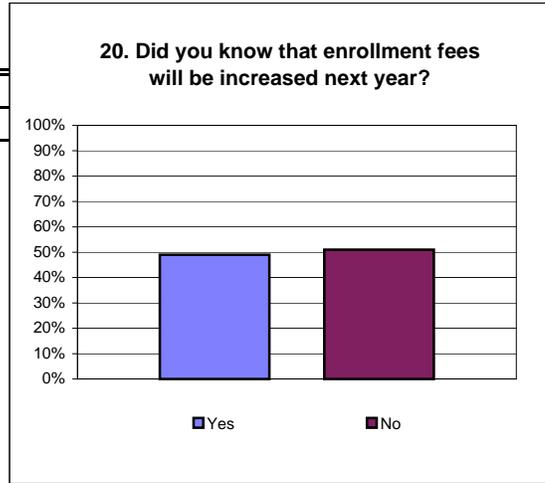
| Response     | N            | %           |
|--------------|--------------|-------------|
| Yes          | 408          | 29%         |
| No           | 980          | 71%         |
| <b>Total</b> | <b>1,388</b> | <b>100%</b> |



# FHDA Financial Aid Survey Result, Spring 2011

## 20. Did you know that enrollment fees will be increased next year?

| Response     | N            | %           |
|--------------|--------------|-------------|
| Yes          | 682          | 49%         |
| No           | 704          | 51%         |
| <b>Total</b> | <b>1,386</b> | <b>100%</b> |



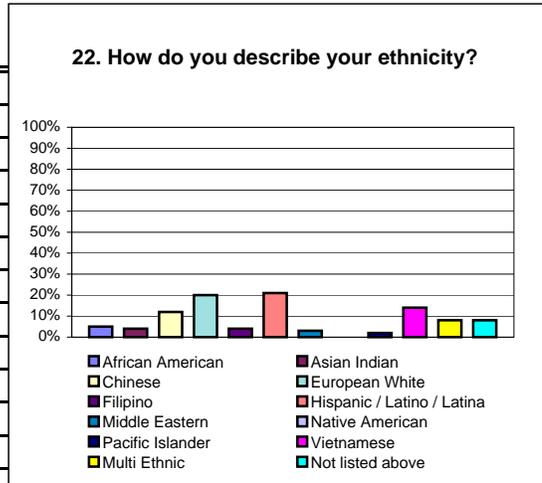
## 21. What is the zip code where you live?

| Response      | N            | %           |
|---------------|--------------|-------------|
| Burlingame    | 8            | 1%          |
| Campbell      | 32           | 2%          |
| Cupertino     | 52           | 4%          |
| Fremont       | 14           | 1%          |
| Gilroy        | 3            | 0%          |
| Half Moon Bay | 2            | 0%          |
| Hayward       | 8            | 1%          |
| Los Altos     | 11           | 1%          |
| Los Gatos     | 10           | 1%          |
| Menlo Park    | 17           | 1%          |
| Milpitas      | 38           | 3%          |
| Morgan Hill   | 7            | 1%          |
| Mountain View | 82           | 6%          |
| Palo Alto     | 64           | 5%          |
| San Francisco | 15           | 1%          |
| San Jose      | 606          | 46%         |
| San Mateo     | 10           | 1%          |
| Santa Clara   | 58           | 4%          |
| Saratoga      | 6            | 0%          |
| Sunnyvale     | 139          | 10%         |
| Union City    | 12           | 1%          |
| Other         | 133          | 10%         |
| <b>Total</b>  | <b>1,327</b> | <b>100%</b> |

# FHDA Financial Aid Survey Result, Spring 2011

## 22. How do you describe your ethnicity?

| Response                   | N            | %           |
|----------------------------|--------------|-------------|
| African American           | 63           | 5%          |
| Asian Indian               | 53           | 4%          |
| Chinese                    | 162          | 12%         |
| European White             | 267          | 20%         |
| Filipino                   | 61           | 4%          |
| Hispanic / Latino / Latina | 284          | 21%         |
| Middle Eastern             | 42           | 3%          |
| Native American            | 5            | 0%          |
| Pacific Islander           | 30           | 2%          |
| Vietnamese                 | 187          | 14%         |
| Multi Ethnic               | 107          | 8%          |
| Not listed above           | 103          | 8%          |
| <b>Total</b>               | <b>1,364</b> | <b>100%</b> |



## 23. If not listed above please enter here:

| Response     | N         | %           |
|--------------|-----------|-------------|
| Iranian      | 7         | 14%         |
| Jewish       | 1         | 2%          |
| Korean       | 23        | 45%         |
| Loatian      | 2         | 4%          |
| Mexican      | 5         | 10%         |
| Nepali       | 5         | 10%         |
| Portugese    | 2         | 4%          |
| Russian      | 1         | 2%          |
| Taiwanese    | 5         | 10%         |
| <b>Total</b> | <b>51</b> | <b>100%</b> |

## 24. Which college did you apply for financial aid?

| Response     | N            | %           |
|--------------|--------------|-------------|
| Foothill     | 411          | 30%         |
| De Anza      | 731          | 53%         |
| Both         | 234          | 17%         |
| <b>Total</b> | <b>1,376</b> | <b>100%</b> |

