

# Student Support (Re)defined Equitable, Integrated & Cost Effective Student Support

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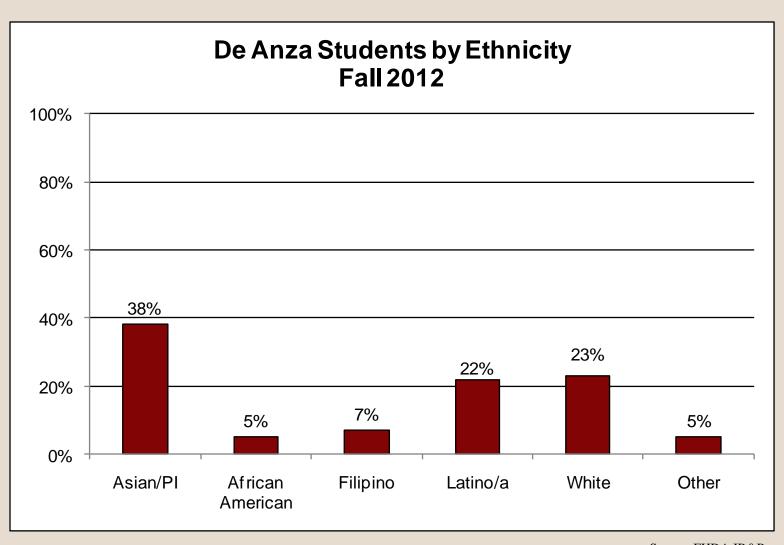
De Anza College



# Brief Overview of Students and Faculty by Ethnicity De Anza College



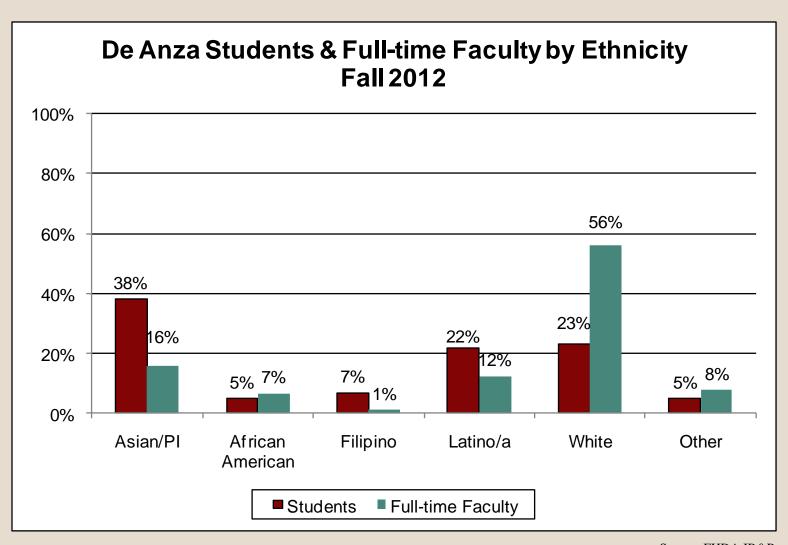
### Student Ethnicity



Source: FHDA IR&P



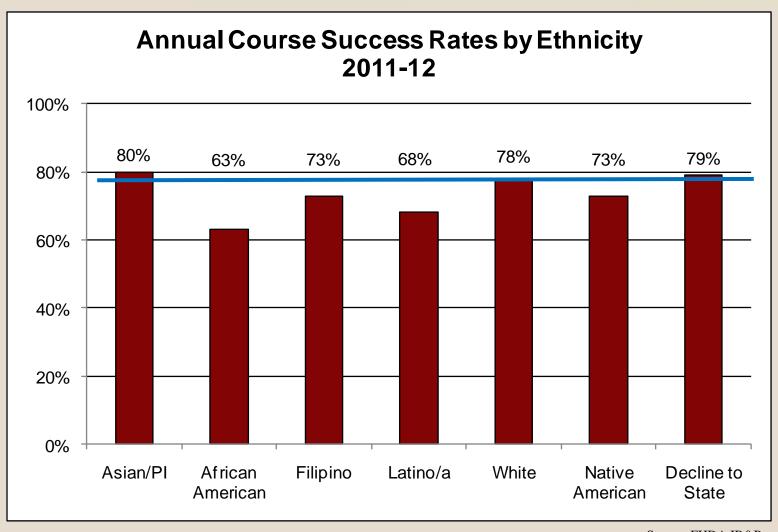
#### Student and Faculty Ethnicity



Source: FHDA IR&P



#### Course Success Rates by Ethnicity



Source: FHDA IR&P

Institutional Metric: By 2015, the college will achieve a less than 5-percentage-point difference between the annual course success rate for historically underserved groups and all other groups.



## Student Support (Re)defined

Findings



## Survey Sample

Study conducted by the Research and Planning Group for the California Community Colleges (RP Group)

- 13 colleges participated:
  - 900 students total
  - 785 students were surveyed (current students, leavers and completers)
  - 102 students participated in focus groups
  - Participants selected from a random sample that oversampled African American and Latino students
  - 65 De Anza students



## Key Themes and Strategies

Distinct themes emerged that can inform college initiatives to increase completion through targeted support:

- Acknowledge students as key agents in their own educational success
  while highlighting that the motivation learners bring to college may not be
  enough to guarantee completion
- Speak directly to the need to teach students how to succeed
- Underscore the importance of comprehensive service delivery to targeted populations
- Recognize the important role the entire **college community** plays in student success, but emphasize the need for **faculty leadership**



#### Connecting Targeted Students to Services

African-American, Latino and first-generation students in this study highlighted the following as key to their success:

- Connecting with necessary and available **financial assistance**
- Receiving explicit insight about how the experiences provided and approaches taken by their instructors contribute to their achievement
- Experiencing opportunities to connect with others, including peers and educators, both during and outside of class
- Receiving academic assistance outside of class through either **formal tutoring and mentoring programs or informal study groups** and peer networks
- Feeling their success mattered to others
- Having their **family history and culture valued** in the educational setting
- Taking part in their campus community and feeling recognized for their contributions



#### A Focus on the De Anza Results

65 students participated in the study from De Anza and shared the following information:

- De Anza participants identified being engaged as the most important factor contributing to their success the overall sample was more likely to say that being focused was most critical.
- De Anza participants were **more likely to have completed an education plan**, but less likely to have taken an assessment test, received counseling or need-based financial aid.
- De Anza students highlighted the **importance of instructors really caring about students** and challenging students to do the best they could. It was also very important to them that they could **relate to what they were studying**. Survey participants overall agreed on the importance of these factors.
- De Anza students were more likely to spend over 10 hours per week on campus outside of class than the entire sample.



#### Additional Information

- On March 29<sup>th</sup> a team of 10 individuals from across the campus will attend a convening at Las Positas College along with the other Bay Area colleges that participated in the study to discuss the results as well as strategies for greater student support.
- Executive Summary: http://www.rpgroup.org/sites/default/files/StudentPerspectivesResearchBriefJan2013.pdf
- Full Report:
   <u>http://www.rpgroup.org/sites/default/files/StudentPerspectivesResearchReportJan2013.pd</u>
- The RP Group: <a href="http://www.rpgroup.org/">http://www.rpgroup.org/</a>