## Language Arts Survey of Dropped Students, Spring 2008

Which of these classes did you drop last quarter?

	Number	Percent
English Writing 1A, 1B, 1C or 2	38	40%
Speech (any course)	14	15%
Literature (any course)	10	11%
English Writing 100	8	8%
ESL 172 or 173	7	7%
ESL 223-264	6	6%
Journalism (any course)	3	3%
Reading 100	3	3%
Technical Writing (any course)	2	2%
Reading 200	1	1%
ESL 5 or 6	1	1%
English Writing 200	1	1%
ESL 210, 211, 213 or 216	1	1%
Total Responses - 82 Respondents	95	100%

Did you use any of these resources to try to resolve the issue you described?

	Number	Percent
none	50	31%
Your teacher	28	17%
Classmates	23	14%
A counselor	18	11%
Tutorial Center	13	8%
Writing and Reading Center (WRC)	8	5%
Financial Aid	8	5%
Disabled Student Services	5	3%
An off-campus tutor	3	2%
Transfer Center	3	2%
Health Services	2	1%
Career Center	1	1%
Total Responses - 100 Respondents	162	100%

Which of these was the MAIN reason you dropped a class last quarter?

	Number	Percent
Other (please describe)	38	32%
Too much homework	16	13%
Work conflict	13	11%
Didn't connect with the teacher	12	10%
Didn't like the class activities	11	9%
Took too many classes	9	8%
Money	6	5%
Classroom was physically uncomfortable	5	4%
Family needed my time	5	4%
Health issues	3	3%
Not interested in the course topics	2	2%
Total Responses	120	100%

Check any of these programs you have been involved in:

	Number	Percent
None	57	47%
Student clubs	18	15%
Math Performance Success Program	9	7%
Learning in Communities (LinC)	7	6%
De Anza Associated Student Body	7	6%
Honors Program	7	6%
International Students Office	6	5%
First-Year Experience	5	4%
Renew	5	4%
Puente Project	1	1%
Total Responses - 100 Respondents	122	100%

How do you describe your ethnicity?

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Total Responses - 100 Respondents	162	۷	100%					Number	Percent
	Yes		NO	-	Total		Chinese	30	28%
	Numbe F	Percen I	Numb( I	Percen I	Numbe	Percen	European (White)	19	18%
							Hispanic / Latino / Latina	17	16%
Did you attend Counseling 100 (orientation to De Anza College)?	67	63%	39	37%	106	100%	Not listed above	11	10%
· · · · · · · · · · · · · · · · · · ·							Vietnamese	10	9%
Are you taking classes at De Anza now?	81	72%	32	28%	113	100%	Asian Indian	6	6%
Are you the first person in your family to							Filipino	4	4%
go to college?	44	39%	69	61%	113	100%	African American	3	3%
							Pacific Islander	2	2%
Is this your first year at De Anza College?	41	37%	71	63%	112	100%	Middle Eastern	2	2%
							Multi Ethnic	2	2%
Would you like us to contact you if we know about resources on campus that							Native American	1	1%
would address the concerns you have raised here?	39	36%	70	64%	109	100%	Total Responses	107	100%

2. Which of these was the MAIN reason you dropped a class last quarter?: "other (please describe)"

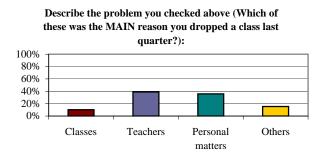
Response	Number	Percent	Which of these was the MAIN reason you dropped a
Didn't drop a class	6	15%	class last quarter (other)?
Didn't need a class	5	13%	
Teaching methods	12	31%	
Schedule conflict	2	5%	
Health problems	2	5%	
Others	12	31%	
Total	39	100%	

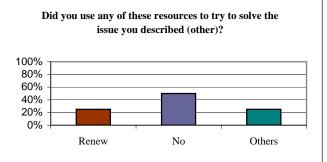
3. Describe the problem you checked above (Which of these was the MAIN reason you dropped a class last quarter?):

Response	Number	Percent
Classes	4	10%
Teachers	15	39%
Personal matters	14	36%
Others	6	15%
Total	39	100%

4. Did you use any of these resources to try to resolve the issue you described?: "other (please describe)"

Response	Number Percent
Renew No Others Total	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$





5. Which of these was most helpful? (Other)

Your teacher9 $22\%$ Tutorial center6 $15\%$ WRC6 $15\%$ A counselor4 $10\%$ DSS2 $5\%$ Others6 $15\%$	Response	Number	Percent	
None718%Your teacherTutorial centerWRC MRC A counselorDSSOthers OthersNoneTotal40100%	Your teacher Tutorial center WRC A counselor DSS Others None	9 6 4 2 6 7	22% 15% 15% 10% 5% 15% 18%	80% 60% 40% 20% 0% Your Tutorial WRC A counselor DSS Others None

## De Anza College Language Arts Survey of Dropped Students, Spring 2008 Group Text Responses

6. Check any of these programs you have been involved in: "other (please describe)"

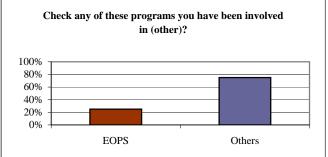
Response	Number	Percent
EOPS	1	25%
Others	3	75%
Total	4	100%

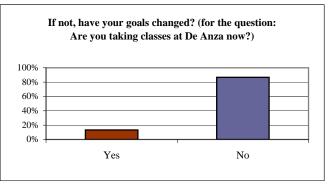
8a. If not, have your goals changed? (for the question: Are you taking classes at De Anza now?)

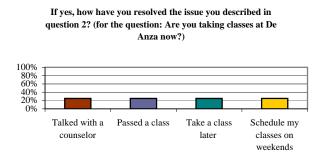
Response	Number P	ercent
Yes	2	13%
No	13	87%
Total	15	100%

8b. If yes, how have you resolved the issue you described in question 2? (for the question: Are you taking classes at De Anza now?)

Response	Number	Percent
Talked with a counselor	1	25%
Passed a class	1	25%
Take a class later	1	25%
Schedule my classes on weekends	1	25%
Total	4	100%

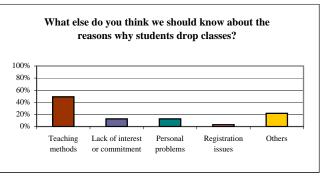






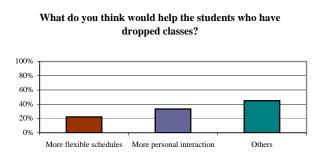
9a. What else do you think we should know about the reasons why students drop classes?

Response	Number	Percent
Teaching methods	27	49%
Lack of interest or commitment	7	13%
Personal problems	7	13%
Registration issues	2	3%
Others	12	22%
Total	55	100%



9b. What do you think would help the students who have dropped classes?

Response	Number	Percent
More flexible schedules More personal interaction Others Total	4 6 8 18	22% 33% 45% 100%



12. What is the zip code where you live?

Response	Number P	ercent	What is the zip code where you live?
94087 Sunnyvale 95014 Cupertino 95035 Milpitas 95008 Campbell 95112 San Jose Others Total	11 8 7 5 4 68 103	11% 8% 7% 5% 4% 65% 100%	100% 80% 60% 40% 20% 0% 94087 95014 95035 95008 95112 Others Sunnyvale Cupertino Milpitas Campbell San Jose

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13. How do you describe your ethnicity? (not listed above)

Response	Number Percent
Korean	3 23%
Japanese Others	2 16% 8 61%
Total	13 100%

