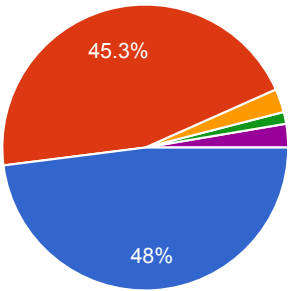


75 responses

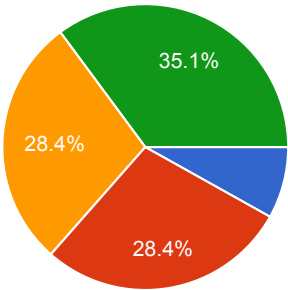
Summary

How satisfied were you with the overall quality of your experience at the Lab today?



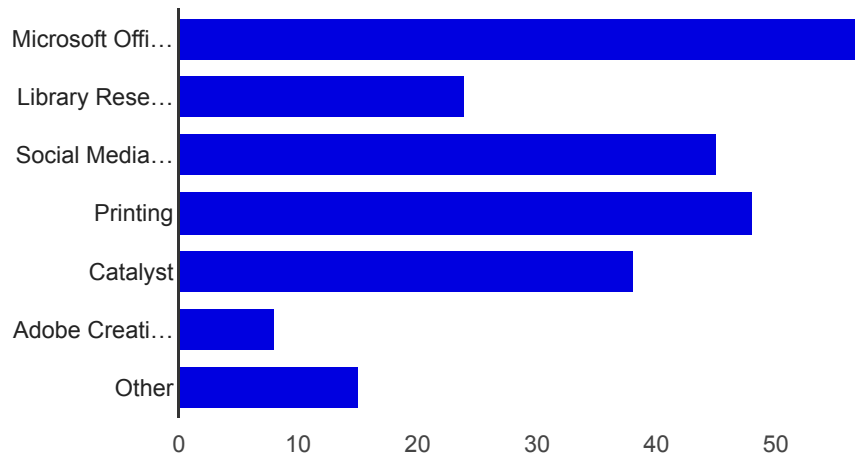
Very Satisfied	36	48%
Satisfied	34	45.3%
Neither satisfied or dissatisfied	2	2.7%
Dissatisfied	1	1.3%
Very Dissatisfied	2	2.7%

How much time do you typically spend using a computer station in the Lab?



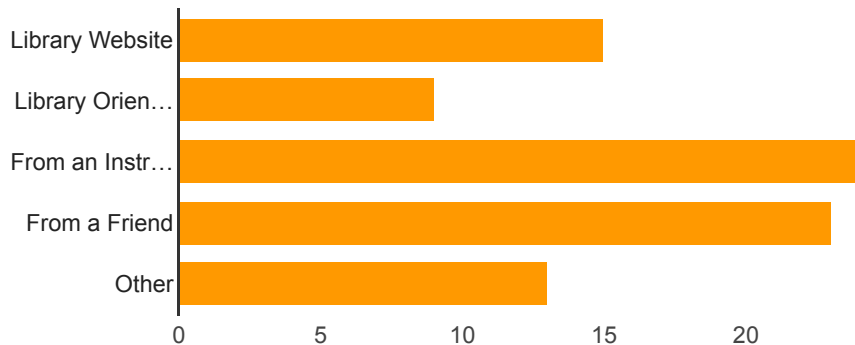
10 - 30 Minutes	6	8.1%
30 - 60 Minutes	21	28.4%
60 - 120 Minutes	21	28.4%
Longer than 120 Minutes	26	35.1%

Using the computer Lab on a typical day, I use the following resources:



Microsoft Office (Work, Excel, Powerpoint)	57	79.2%
Library Research Databases	24	33.3%
Social Media (Facebook, Twitter, etc.)	45	62.5%
Printing	48	66.7%
Catalyst	38	52.8%
Adobe Creative Suite	8	11.1%
Other	15	20.8%

How did you find out about the Library West Computer Lab?

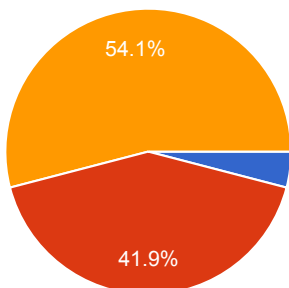


Library Website	15	22.4%
Library Orientation	9	13.4%
From an Instructor	24	35.8%

From a Friend **23** 34.3%

Other **13** 19.4%

Which Operating System do you like to use when you come to the Lab?

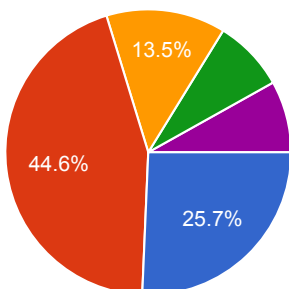


Mac OS **3** 4.1%

Windows **31** 41.9%

Both / Either **40** 54.1%

How often do you come to the Lab?



Daily **19** 25.7%

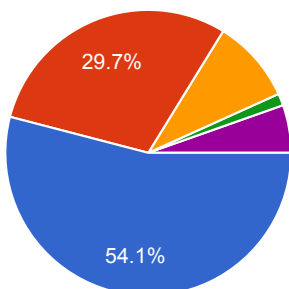
Several times a week **33** 44.6%

Several times a month **10** 13.5%

Several times a quarter **6** 8.1%

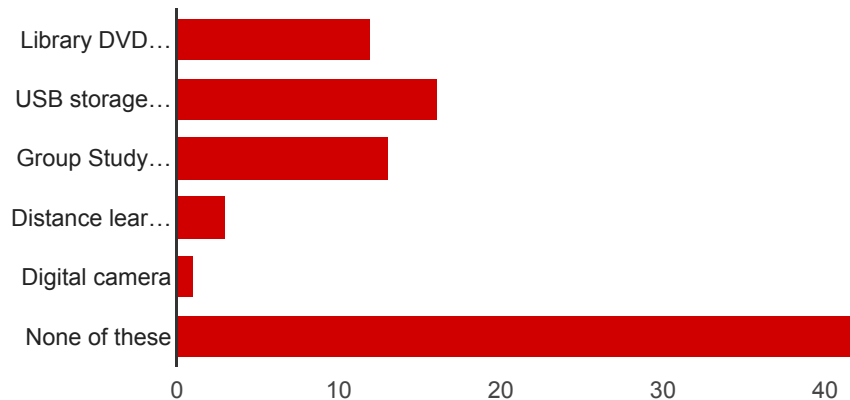
Only when I need to print **6** 8.1%

How satisfied are you with the procedure for signing on to the computers?



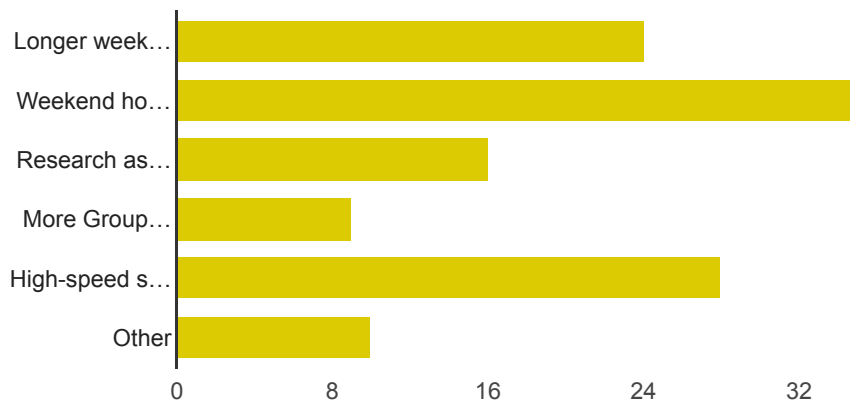
Very Satisfied	40	54.1%
Satisfied	22	29.7%
Neither satisfied or dissatisfied	7	9.5%
Dissatisfied	1	1.4%
Very Dissatisfied	4	5.4%

What other materials do you use that the Lab provides for check out?



Library DVD Collection	12	16.9%
USB storage drive	16	22.5%
Group Study Station	13	18.3%
Distance learning materials	3	4.2%
Digital camera	1	1.4%
None of these	42	59.2%

What additional services would you use in the Lab if they were offered?



Longer weekday hours	24	35.8%
Weekend hours	35	52.2%
Research assistance	16	23.9%
More Group workstations	9	13.4%
High-speed scanning station	28	41.8%
Other	10	14.9%

Comments and Suggestions

testing

Computer more accessible e.g give rights to change language typing.

Add spots for those who have their own computer for a land line connection to the internet so they can use their own system

I love De Anza! Woo!

There should be some option that we can print easily

The library workers are very helpful and dedicated to their work (they deserve a raise)

Friendly and knowledgeable staff

Since coming to De Anza, the computer Lab has been a big help with school work and personal agendas.

I think its pretty good as is

none at this moment. Have a great day.

I like it & will recommend

Integrity within yourselves is a must. You should not abuse your positions of power by interloping hacking emails of students or anyone else. It dows go on. You have been warned.

Number of daily responses

