CompTechs
Computer Technical Support Program

Computer Technical Support Program
Skill Evaluation Form

oti
...it works.

Name: _____   Date: _____

Please answer the following questions:

1. What is your experience with the following operating systems?

Experience:	Used	Power User	Installed	Configured Network	Troubleshooting
Window 98					
Windows 2000/NT					
Windows XP					
Windows ME					
Mac OS					
Linux					

2. Have you installed any PC hardware? What components(s) did you install?

3. Have you ever built a PC? When?

4. Do you have basic troubleshooting skills? Give an example of a problem you solved and how you solved it.

5. Do you have any networking skills? Describe them. Have you taken any networking classes? What and where?

6. How many years of computer experience do you have? Give details.

7. Have you ever taught another person how to use a computer or software program? Explain.

8. Have you taken any programming classes? What and where?

9. Have you ever created a web site? How?

Microsoft Office Applications: Indicate the applications you have and have not used and your level of knowledge (1 – little or no exposure, 5 very fluent) *Used before?*   *Fluency Level*   *Used before?*   *Fluency Level*

Word	Yes No1 2 3 4 5		**Outlook**	Yes No 1 2 3 4 5
Excel	Yes No 1 2 3 4 5		**Access**	Yes No 1 2 3 4 5
Power Point	Yes No 1 2 3 4 5		**Internet Browsers**	Yes No 1 2 3 4 5