



Computer Technical Support Program Skill Evaluation Form



Name: _____

Date: _____

Please answer the following questions:

1. What is your experience with the following operating systems?

Experience:	Used	Power User	Installed	Configured Network	Troubleshooting
Window 10					
Windows 8					
Windows 7					
Mac OS					
Linux					

2. Have you installed any PC hardware? What components(s) did you install?

3. Have you ever built a PC? When?

4. Do you have basic troubleshooting skills? Give an example of a problem you solved and how you solved it.

5. Do you have any networking skills? Describe them. Have you taken any networking classes? What and where?

6. How many years of computer experience do you have? Give details.

7. Have you ever taught another person how to use a computer or software program? Explain.

8. Have you taken any programming classes? What and where?

9. Have you ever created a web site? How?

Microsoft Office Applications: Indicate the applications you have and have not used and your level of knowledge (1 – little or no exposure, 5 very fluent) Used before? Fluency Level!

Word	Yes	No	1	2	3	4	5	Outlook	Yes	No	1	2	3	4	5	
Excel	Yes	No		1	2	3	4	5	Access	Yes	No	1	2	3	4	5
Power Point	Yes	No		1	2	3	4	5	Internet Browsers	Yes	No	1	2	3	4	5