

Student Learning Outcomes for HTEC 72

Medical Office Financial Procedures

Team Members:

Team Leader:

[Pat Hassel](#) (8789) in HTEC

Other members:

1. [Cassie Hanna](#) (x) NURS
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Additional team members/notes about team:

Jeff Schinske, Mary Lavin, Roberta Powers, Juanita Russell, Kathryn Atwood, Cathy Brown.

Additional Notes:

Outcomes:

Outcome 1 Phase I: Statement

Illustrate fee determination, billing, diagnostic and procedural coding in the medical facility.

Outcome 1 Phase II: Assessment Strategy Used:

Assessment Quarter: Fall 2010

Assessors:

Assessment Tools: •

Sections being assessed: 01

Outcome 1 Phase III: Reflect & Enhance

Number of people involved in Phase III: 8

Changes:

Methods:

Embedded test and assignment questions.

Findings and Conclusions:

Seventy-five percent of these students should achieve at least 76% on these questions. The mean score was 82%. With increased time and practice students should increase scores and become more proficient coders.

Enhancement (Planned Actions)**Part I:**

I was satisfied with the results-no changes in the near future.

Part II:

No additional resources are required to maintain this level of achievement.

Outcome 2 Phase I: Statement

Illustrate the guidelines for credit arrangement when using payment for medical services.

Outcome 2 Phase II: Assessment Strategy Used:

Assessment Quarter: Fall 2010

Assessors:

Assessment Tools: •

Sections being assessed: 01

Outcome 2 Phase III: Reflect & Enhance

Number of people involved in Phase III: 8

Changes:

Methods:

Embedded test and assignment questions.

Findings and Conclusions:

Seventy-five percent of these students should achieve at least 76% on these questions. The means were 76% and 92%. They did meet this expectation. Students had extensive exercises to reinforce concepts of insurance billing.

Enhancement (Planned Actions)

Part I:

Exam 3 will be modified to include comprehensive exercises on credit arrangements.

Part II:

No additional resources are required.

Outcome 3 Phase I: Statement

Demonstrate eligibility, benefits and guidelines for health insurance companies.

Outcome 3 Phase II: Assessment Strategy Used:

Assessment Quarter: Fall 2010

Assessors:

Assessment Tools: •

Sections being assessed: 01

Outcome 3 Phase III: Reflect & Enhance

Number of people involved in Phase III: 8

Changes:

Methods:

Embedded test and assignment questions.

Findings and Conclusions:

Seventy-five percent of these students should achieve at least 76% on these questions. The mean was 90%. They did meet this expectation. Students had extensive extensive exercises to reinforce concepts on insurance billing.

Enhancement (Planned Actions)

Part I:

I was satisfied with the results-no changes in the near future.

Part II:

No additional resources are required to maintain this level of achievement.

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