

Instructional Support Technician, Interview Questions

1. You are interviewing for the position of Instructional Support Technician in the discipline of Math, Science & Technology. Tell us about yourself and your experience related to this position.
2. You will be working in an environment of competing priorities, multiple requests and interruptions. How would you approach this workload?
3. How might a person in this position contribute to fostering educational equity at De Anza? Share your involvement in efforts to improve equity, multicultural understanding, and cultural competence.
4. How would you define a successful tutoring, teaching or learning session? What are qualities of a good tutor? Why?
5. How would you help a student develop academic skills? Share your experience working with students on learning and study skills.
6. What could you do to assist students with physical, sensory and/or learning differences? Share your experience and resources you have used.
7. Describe a situation where there was conflict in your work environment. How did you handle the conflict and what did you learn from it?
8. Describe how you have used technology in an education setting. What tools did you use and what did you learn?
9. What would you do if you were asked to use an unfamiliar technology tool?
10. This position requires hiring and supervising large groups of peer tutors. What experiences have prepared you for this role?
11. **ROLE PLAY:** At this point of the interview, one of the committee members will pose as a student seeking your assistance. You will have three minutes to interact with the student. Please see the "Role Play Scenario" page.
12. Is there anything else you would like to share about yourself?
Do you have any questions for us?

Role Play Scenario

You are working on a time sensitive task when an upset student approaches you in your office. The student is frustrated that she could not understand the tutor and is having difficulty with a math problem. You will have three minutes to interact with the student.

Math Problem

Find the equation of the line that passes through the point $(-3, -1)$ and is perpendicular to the line $x+3y=9$.