### Last Entry Date Total

<table>
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<th>Responses: Mar-11</th>
<th>LOW</th>
<th>AVG</th>
<th>HIGH</th>
<th># Response</th>
<th>Avg</th>
<th>Last Year</th>
<th>Difference</th>
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#### Question

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<th>Service &amp; Friendliness</th>
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<th>86</th>
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<th>248</th>
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<tbody>
<tr>
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</table>

### Overall evaluation

| 95 | 252 | 811 | 927 | 643 | 248 | 3.66 | 3.60 | 0.07 |

#### Percentage

<table>
<thead>
<tr>
<th>Service</th>
<th>73%</th>
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<tbody>
<tr>
<td>Price</td>
<td>72%</td>
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<tr>
<td>Soups / Deli/ Panani</td>
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#### Good Compliments

**Excellent Food and Service**

Food is sometime great, service is great, cleaning is great!

Food Service has great food. Nothing to change. Keep doing a great job.

Great Food & Variety, good drink choices too.

Great job guys >>Excellent >>It's All Good

I like the hours you're open.

improvements for the sandwiches

Never ate preninin's

Napkins should be out with the straws please add more vegetarian non meat stuff

Something other than fish and chips for Friday

The breakfast is excellent

The cooks really out do themselves

The deli specials are great

Friday fish and chips are the best.

The product are sound and reasonable. The service is awesome. Thank the staff

The food is fresh and tastes wonderful, especially the breakfast. The people are very curious.

#### Service

- Get a nicer cashier who smiles >>Great Service from the staff
- Mari is particularly nice and friendly, I really appreciate her service skills
- Great service in cashier >>I like the morning people.
- I love the staff. The women are wonderful-the men are ok. Ser. And Friendliness off the scale good.
- The food service should place the food on the tray and not throw it on the tray.
- Service Needs help >>More cashiers
- Staff is the best -always cheerful

#### Menu Variety

- Variety-way cool, portion size-filling-price value-resonable
- Need to have a bigger diverse menu
- Brown Rice,Burrito Bar and Hamburgers
- Corned beef/cabbage, for St. Patrick’s day
- I would like to have more Asian food. It would be great if we could have hamburger once a week
- More chicken Caesar Salads and wild mushroom soup
- More hot vegetarian choices
- Please add more variety like chicken Parmesan, Pizzas are a little greasy
- Some specialty pizzas are a little unusual
- I love the breakfast.

#### Portion Size

- Expensive, very small amount, food serves compared to the price
- The portions are too large
- Smaller portions with samller prices
- Equal out your proportions and prices across the board

#### Price

- Prices could be a bit lower over all, pretty good overall.
- Please lower the price, tuition is expensive enough.
- Lower the freakin prices
- We are all on student budgets, pricing could always be better (yet it is competitive to outside world)

#### Bad Comments

- The pizzas taste bad, I've throw away two already
- Togos across the street is cheaer, snadwiches are too expensive
- too little sushi for to much money.
- Too many of the daily specials are soups of some sort. Too Many sandwiches - more variety in hot meals'
- Less Chicken /Less salt more low fat items
- Too much seasoning in soup and entrees
- The food needs to be seasoned more
- Change your chinese food

#### Sanitation

- Great job clean the tables more often > Keep tables clean on patio too!
- Trash cans need to be cleaned with soap and wter inside and out.
- I hate bare hands on my food! > Please use disposable gloves! >Use gloves and hairnets